Mediation & Conflict Management

20-HOUR CHILD ACCESS MEDIATION
Looking to enhance your skill and want to mediate child custody and visitation disputes? This 20-hour Child Access Mediation course meets the requirements of Rule 9-205(c) of the Maryland Rules of Procedures. This interactive course includes lectures, discussions, demonstrations, hands-on exercises, and role plays. It covers Maryland laws on separation, divorce, annulment, child custody and visitation, and child and spousal support. Included are an introduction of family systems and child development theories and an overview of the emotional aspects of divorce and separation. There will be a discussion on the relationships among custody, visitation, and child support. Students will be taught strategies for handling power imbalances, intimidation, the effects of domestic violence, and ending a mediation safely. Emphasis will be placed on writing good memoranda of understanding that meet the needs of the parents and children. **Prerequisite:** Students must have completed a 40-hour basic mediation course to enroll in this course. TWA Course: MGT402   20 Hours $320 + $379 fee = $699; NMR add $300

Germantown Campus
CRN#: 45333  3 Sessions  F,S,U
5/3-5/5  8:30 a.m.-5:30 p.m.(F,S)
8:30 a.m.-12:30 p.m. (U)

40-HOUR BASIC MEDIATION COURSE
This 40-hour interactive and experiential training offers you a how-to guide for conducting mediations of various types of conflicts. An introduction to conflict theory assists you in exploring your own conflict style and how that may help or hinder the process. You will learn and practice the 7-Step Mediation Model and will learn how to handle anger, listen strategically, balance power, and write agreements. This course fulfills the requirements for Rule 17 of the Maryland Rules of Procedure for Alternative Dispute Resolution. This course is approved for 40 hours from the Maryland Board of Social Work Examiners. Students must attend 100% of the class hours to receive their certificate. TWA Course: MGT315   40 Hours $425 + $500 fee = $925; NMR add $400

Rockville Campus
CRN#: 45332  5 Sessions  M,T,W,R,F
6/3-6/7  8:30 a.m.-5:30 p.m.

GET YOUR GROOVE BACK: 6-HR MEDIATION REFRESHER NEW
Has it been a while since you took your 40-Hour Basic Mediation course since you last mediated? Need a boost to your mediation mojo? Then this 6-hour course is for you! After a brief review of the steps in the mediation process, the instructors will lead you through a variety of exercises and role plays designed to refresh your mediation skills. Emphasis will be placed on reflective listening, brainstorming, and getting past impasse. Included in this course is a two-hour section on mediator ethics that meets the Maryland requirement for annual ethics training. **Prerequisite:** 40-Hour Basic Mediation course/training. TWA Course: MGT568 6 Hours $104 + $115 fee = $219; NMR add $140

Rockville Campus
CRN#: 45335  1 Session  S
5/11  9 a.m.-4 p.m.

For more information, please contact:
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www.montgomerycollege.edu/wdce/bits/mediation.html