

New Employee Orientation

Start Smart

Office of Human Resources and Strategic Talent Management

January 8, 2024





Agenda

Photo Op			
•	Welcome	•	Managing Work-life Balance: Programs to Support our Employees
•	Getting to Know MC, Our Students, and Our Employees	•	Public Safety, Health, and Emergency Management
•	MC Wellness 101 & Stretch Break	•	Ethics and Compliance Overview
•	Your Health is Wealth: Group Benefits Plans & Retirement Planning	•	Information Technology Resources & Safety for Great Teaching & Working
•	Introduction to the Governance System	•	Claim Your MC Account
•	At Your Service: MC Ombuds	•	Faculty Academic Pay, Performance Evaluation, & Paid Time Off
•	Getting Paid: an Overview of Payroll Services	•	Looking Ahead – Preview of Next Session(s)



Poll

- Go to menti.com
- Enter code 4992 3668
- Or use QR code below
 - Log in or Create an Account





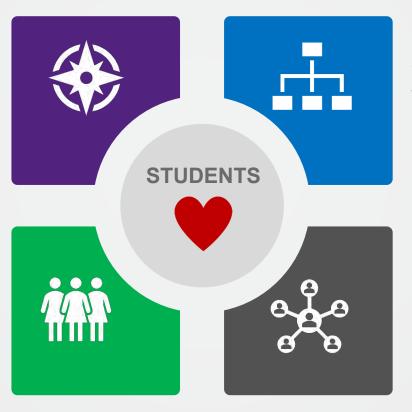
Navigating MC's Organizational System

MISSION/VISION/VALUES STRATEGY/GOALS

The College's purpose, identity, and direction.
This determines how MC will demonstrate values, advance the mission, and actualize its vision.

LEADERSHIP

Individuals and teams that are responsible for guiding the College, fostering a positive learning and working environment, and ensuring the goals are met and mission advanced.



STRUCTURE

The framework that is the foundation and conduits for MC's operations and delivery of services. Provides order, clarity, efficiency, and accountability.

PARTICIPATORY GOVERNANCE

System and processes that promotes stakeholder inclusivity, innovation, and engagement, resulting in well informed decisionmaking and accountability.



MC's Mission, Vision, and Values

Mission: Montgomery College is where students discover their passions and unlock their potential to transform lives, enrich the community, and change the world.

Vision: Montgomery College will serve as the community's institution of choice to transform the lives of students and Montgomery County.

Values:

Equity and Inclusion • Excellence Integrity • Innovation • Adaptability • Sustainability • Respect



Montgomery College's Strategic Goals

Goal 1

Enhance connections between MC and our community.

Goal 3

Enhance educational and organizational effectiveness.

Goal 2

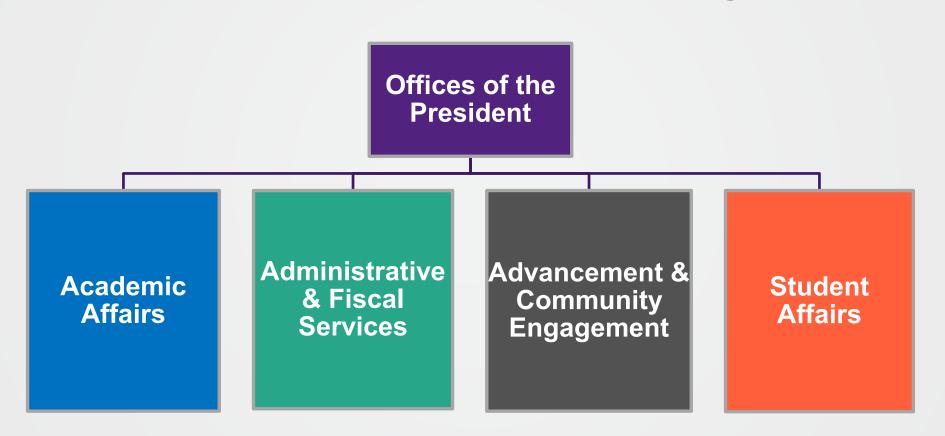
Cultivate a sense of belonging for everyone at the College.

Goal 4

Increase economic impact for our students and community.



The Five Divisions of the College









Dr. Carolyn Terry, ASVP

Dr. Elena Saenz, ASVP

Dr. Michael Mills, VP, ELITE

Office of the Senior Vice President

Dr. Deidre Price

Division of Academic Affairs

Science,
Technology,
Engineering &
Mathematics

Germantown Campus

Dr. Muhammad Kehnemouyi, Interim VPP Arts, Business, Education, English & Social Sciences

Rockville Campus

Dr. Eric Benjamin, Interim VPP Communications, Health Sciences, Health/Phys. Education & Humanities

Takoma
Park/Silver
Spring Campus

Dr. Brad Stewart, VPP

Applied
Technology,
GITE, and
Workforce
Development &
Contin.
Education

Mr. Steve Greenfield, Interim VP



Division of Administrative & Fiscal Services

Office of the Senior Vice President

Sherwin Collette

Office of Business Services

Elizabeth Greaney, Chief Business/Finan cial Strategy Officer Office of Facilities

Vacant Vice President Office of Human Resources & Strategic Talent Management

Krista Leitch Walker, Vice President/ Chief HR Officer Office of Information Technology

Vacant Vice President/ CIO Office of Public Safety, Health & Emergency Mgt.

Adam Reid, Director



Office of the Senior Vice President

Dr. Michelle Campbell

Division of Advancement & Community Engagement

Advancement & Community Engagement

Rose Garvin, Associate SVP Development & Alumni Relations

Joyce Matthews, Vice President Communications & Public Relations

Vacant, Associate SVP PIC MC (Pinkney Innovation Complex MC)

Thomas Luginbill, Executive Director



Division of Student Affairs

Office of the Senior Vice President

Dr. Monica Brown

Student Access

Germantown Campus

Mr. Marcus Peanort, Interim Dean Student Success

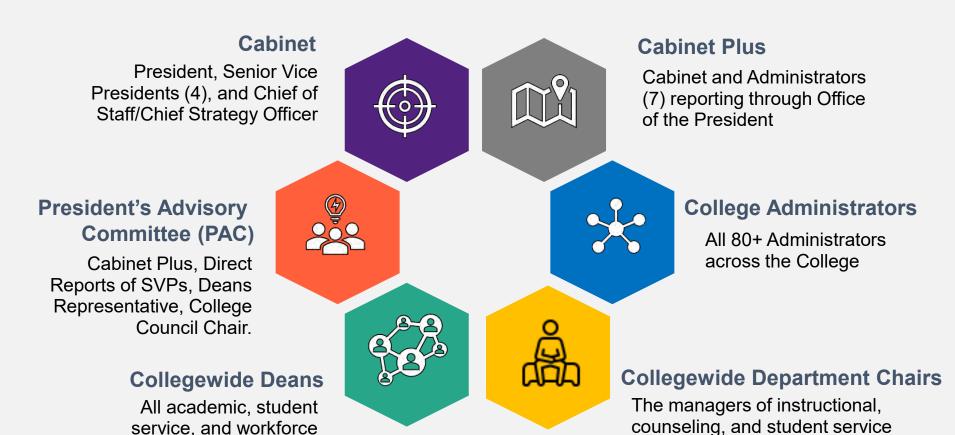
Rockville Campus

Dr. Tonya Mason, Dean Student Engagement

Takoma
Park/Silver
Spring Campus

Dr. Janee McFadden, Dean

Key Leadership and Management Groups at Montgomery College



departments and programs.

development deans.



Participatory Governance: The Councils

The College Council





Administrator

Faculty

Staff

Student

Campus Councils



Germantown Campus

Rockville Campus

Takoma Park/Silver Spring Campus

Workforce Development and Continuing Education

Functional Councils



Academic Services

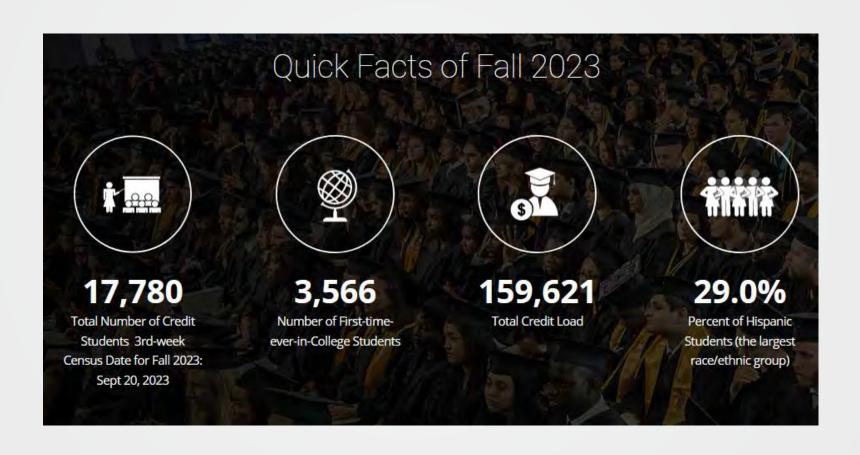
Employee Services

Operational Services

Student Services and Success

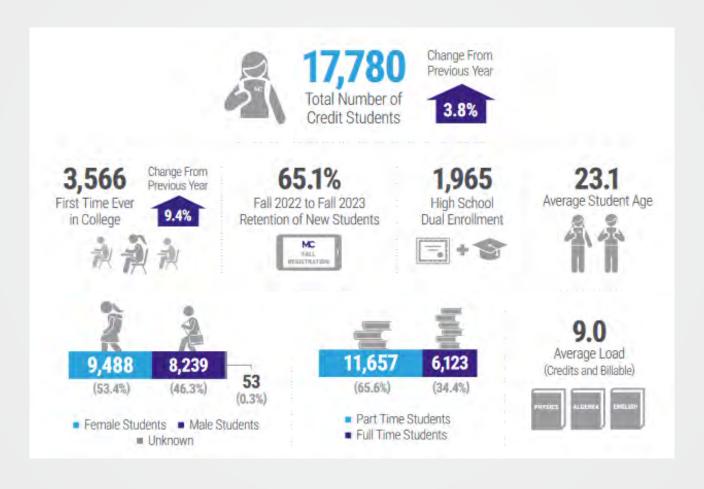


Student Enrollment



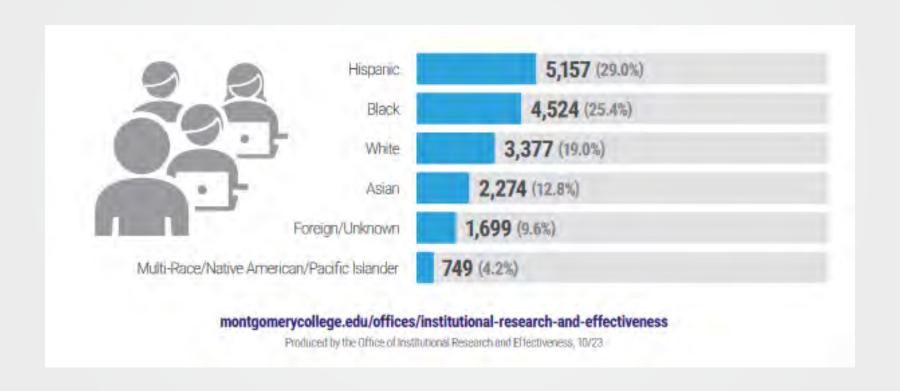


Fall 2023 Enrollment Facts





Fall 2023 Student Diversity





Faculty, Staff, and Administrators Workforce Dashboard

December 13, 2	2023
Administrators	81
	• .
Casual Temporary	157
Department Chairs	37
Full-time Faculty	493
Full-time Staff	1090
Part-time Faculty (credit)	709
Part-time Staff	25
Student Aides	358
WDCE (non-credit)	122
Temporary with Benefits	38
Work Study Students	62
Total	3,172







Campuses







Takoma Park/Silver Spring

- Established 1946
- Original campus (1950)
- Focus: Health Sciences and Performing Arts

Rockville Campus

- Established 1960
- Focus: General Education

Germantown Campus

- Established 1978
- Focus: Biotechnology

Virtual Campus

- Spring 2022 Dean Appointed
- · 9 online degrees
- · 4 online certificates



MC in Montgomery County







Gaithersburg Business Training Center (GBTC)

Workforce
 Development &
 Continuing
 Education
 (WDCE)
 provides a
 variety of classes

Center for Training Excellence

 WDCE provides a variety of internal professional development training as well as WDCE classes

East County Education Center (ECEC)

Coming Soon





MC in Montgomery County



Central Services CT

- President's Office
- Facilities
- Academic Affairs
- Student Affairs
- IT
- HRSTM
- ACE





Ethiopian Engagement Centers

8701 Georgia Avenue, Suite 601 Silver Spring, D 20910 Telephone: 240-338-0055

Email: Hamra Tesfa

Gaithersburg Community Engagement Center

Gaithersburg Library, 2nd Floor 18330 Montgomery Village Ave. Gaithersburg, MD 20879 Telephone: 240-567-9072

Email: Raul Marin



MC Policies and Procedures

Chapter III - Personnel

- Chapter 3 Personnel covers areas where the AAUP, collective bargaining agreement does not cover or may refer to policies and procedures
- Sexual Misconduct 31001
- Hate/Violence Activity 31002
- Conflict of Interest 31003
- Drug and Alcohol Abuse Prevention 31005
- Consensual Relationships 31106



MC Policies and Procedures

- Chapter VI Administrative and Fiscal Services
- Acceptable Use Of Information Technology
- Confidential Data Management and Security





Unions at MC





AAUP

American Association of University Professors, MC Chapter

- Current contract August 24, 2015 through midnight of the day prior to the first day of the fiscal 2025 academic year.
- The scope of the CBA (Collective Bargaining Agreement) includes:
 - Faculty Appointments
 - Faculty Workload (ESH- Equivalent Semester Hours)
 - Leaves of Absence



AFSCME

American Federation of State, County, and Municipal Employees, Local 2380

- Current contract July 1, 2022 through June 30, 2025
- The intent of Management and the Union is to have employees perform to their maximum potential in a positive-feedback environment.
- The scope of the CBA (Collective Bargaining Agreement) includes:
 - Hours of Work
 - Wages
 - Leaves of Absence
 - Job Titles of Employees in the Bargaining Unit



SEIU

Service Employees International Union, Local 500

- Current contract July 1, 2023 through June 30, 2026
- The scope of the CBA (Collective Bargaining Agreement) for part-time faculty includes:
 - Assignments
 - Good Faith Consideration
 - Workload
 - Leaves of Absence



Calendars

Calendar Year = CY

January 1 though December 31

Current: 2024

Academic Year = AY

Late August through mid-May

Named by the end year

Current: AY 23/24

Fiscal Year = FY

July 1 through June 30

Named by the end year

Current: FY 2024

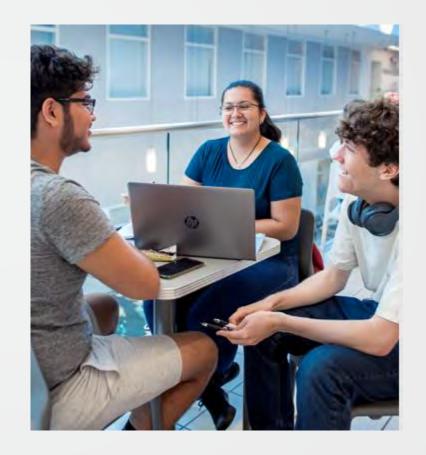




Academic Calendar

Spring 2024

- Jan. 15: College closed for Dr. Martin Luther King Jr. holiday
- Jan. 16: Faculty returns for professional days
- Jan. 22: Spring semester classes begin





College Observed Holidays

New Year's Day January 1, 2024



Martin Luther King, Jr. Holiday January 15, 2024



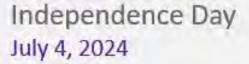
Spring Recess for faculty March 17-23, 2024 Spring Break – College Closed – March 21, 2024



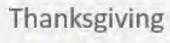
Memorial Day May 27, 2024



Juneteenth June 19, 2024







Nov. 28 – Dec. 1, 2024

Winter Break 2023

Dec. 23,2024-Jan. 3,2025













Human Resources Internal Consultant (HRIC)



Leslie Jones

- Germantown Campus
- Administrative and Fiscal Services (AFS)
- Office of Advancement & Community Engagement (OACE)
- President's Office

<u>leslie.jones@montgomerycolllege.edu</u>

O: 240-567-9169 C: 301-852-0095

Banessa SilvaRockville CampusAcademic Affairs

banessa.silva@montgomerycollege.edu O: 240-569-3224





Human Resources Internal Consultant (HRIC)



Lisa Evans

- Takoma Park/Silver Spring Campus
- Student Affairs
- Workforce Development and Continuing Education (WDCE)

lisa.evans@montgomerycolllege.edu

O: 240-567-9065



MC Wellness 101 & Stretch Break





Wellness at Work

Montgomery College promotes a culture of well-being focusing on physical, intellectual, emotional, social, spiritual, occupational, and environmental wellness.





Wellness at Programs

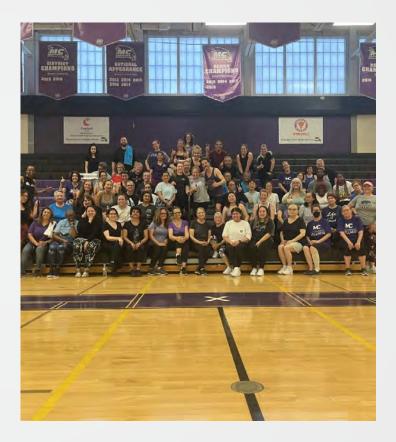
- Virtual, On-Demand & In-Person Group Wellness Fitness Classes, Movement Breaks, Stretching & More
- Open Fitness Centers
- Health and Wellness Education, Programs, and Webinars
- Health Campaigns, Flu Shots, Nutrition Consults, Massage, Raffles, and Prizes
- Wellness Challenges
- Community Programs



Wellness Eligibility

- Full-time Faculty and Staff
- Part-time Faculty and Staff
- Temporary Staff with Benefits
- Casual Temporary Employees
- Retirees
- Spouses

* Children may not participate in the program.





Wellness Offerings

- HRSTM WEEKLY NEWSLETTER! READ IT!
- EMAILS! CHECK THEM!
- WELLNESS WEBSITE! <u>CLICK HERE Wellness | Montgomery College, Maryland</u>







Wellness Release Time

- The college provides up to 1 ½
 hours of release time per week
 for eligible staff to participate in
 wellness activities.
- Time for wellness activities must not exceed 1 hour at a time including time needed to get to and from the activity and time to change clothes.
- Wellness Release Time must be approved by supervisor.

*Keep copies of the Wellness Release Request forms signed by your supervisor for your records.





Outside Gym Memberships, and more

- EAP funds may be utilized to pay for Gym Memberships, Studios and Programs outside the college.
- Reimbursed up to \$35 a month.
- In Workday you will submit proof of payment and attendance.
- Partnerships with One Life, Lifetime Fitness, and more to come! Offering MC employees discounted membership rates.





Outside Gym Approval List

- Gyms
- Studios (Yoga, Barre, Pilates)
- Recreation and Aquatic Centers
- Orange Theory, F45, Club Pilates
- Peloton
- Active and Fit

- Pilates and Yoga Studios
- Rock Climbing Centers
- Weight Watchers
- Noom
- If it is not on this list, please ask!

The maximum reimbursement for any activity is \$35/month; except Weight Watchers (MC will match the monthly fee).

Participants must attend at least 10 days/month or 75% of a program with limited duration.

Email megan.cooperman@montgomerycollege.edu for approval and help.



MC Wellness is Free



You can join now!

Complete the enrollment forms online to participate.

Find the MC HRSTM benefits wellness page or search "wellness" to register.

FIND US ON THE WEB
Wellness MontgomeryCollege,
Maryland



Stretches

STRETCHES FOR THE OFFICE

Take a few minutes to do these stretches while sitting at your desk or computer.

- Start each stretch from a neutral, aligned position using good posture
- Stretch only to the point of comfortable tension, then relax and hold
- Don't bounce while stretching
- Stretch slowly and remember to breathe
- If you feel any pain, stop immediately and relax



BACK AND HIP STRETCH

Sitting on a chair, place your left ankle on your right knee. Place your hands on your left lower leg and slowly bend forward towards leg, keeping your back straight. Hold for 15 seconds. Repeat on the right side.



BACK STRETCH

Lean forward, keeping head down and neck relaxed. Hold for 10-20 seconds. Use hands to push yourself back up.



FOREARM EXTENSORS

Press your palms together in front of your chest, fingers pointing down. Lift your hands towards your chest, keeping your palms pressed together tightly. Keep lifting until you can feel your foreams experiencing a mild stretching sensation. Hold 10 seconds.



FOREARM FLEXORS

Press your palms together in front of your chest, fingers pointing up. Slowly lower your hands toward your waist, keeping your palms together and your hands close to your stomach. Hold 10 seconds



HAMSTRING STRETCH

Sitting in your chair, hold onto your upper left leg just below the knee. Gently pull your bent leg toward your chest. Hold 10 seconds, and repeat on the right side.



QUADRICEP STRETCH

If required, support yourself by holding onto a chair, desk or wall.
Slowly pull the ankle up until you feel a stretch in the front of the thigh. Hold for 15 seconds. Repeat on opposite side.



CALF STRETCH

With your hands on the wall, keep one leg forward, bent at the knee. The other leg is straight, behind you. Keeping your back heel on the ground, lean into the wall until you feel a stretch in the calf muscle.



HAND AND WRIST STRETCH

With arms outstretched in front of you, make a fist. Release your fingers and fan them out. Stretch them as far as you can (comfortably). Repeat 5-10 times



HAND AND WRIST STRETCH

With elbows straight, stretch your left arm out in front with fingers facing down. Use your right had to gently pull back fingers until you feel a stretch. Hold for 5 seconds. Repeat other side. Repeat with fingers facing up, using your opposite hand to pull the fingers gently back towards you, keeping your am straight. Hold for 5 seconds. Repeat other side.

Remember to get up and move around or take a stretch break every 30 to 50 minutes.



Contact Information

Megan Cooperman, Employee Wellness Specialist Human Resource and Strategic Talent Management

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(240) 567-5353

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CLICK HERE Wellness | Montgomery College, Maryland



Questions





Your Health is Wealth: Group Benefits Plans & Retirement Planning



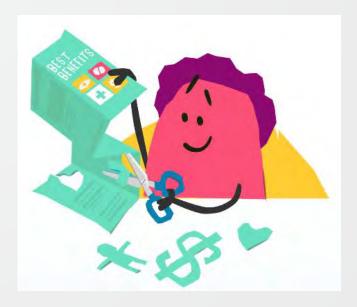
Deshia Jamison
Benefits & Retirement Services Specialist

Lori Stegeman
Benefits & Retirement Services Specialist



Alex, Our Virtual Benefits Counselor

https://start.myalex.com/mc/





When Can I Have Benefits?

- Most benefits are effective the first of the month following date of hire.
- Employees have 31 days from date of hire to enroll.





How Do I Enroll in Benefits?

- WORKDAY!
- Located in your MyMC!
 https://www.myworkday.com/mc/d/home.htmld



- Upload any supporting documents, such as birth and marriage certificates.
- Takes about 1 week for new hires to be able to get into the system and select their benefits.
- You can make changes throughout the year in the Workday system if you have a qualifying event.



Three Health Insurance Options

- Cigna Choice Fund PPO with Health Savings Account
- Cigna Point of Service Plan
- Kaiser Permanente HMO







Main Points to Know

- Children covered until age 26
- Preventative Care Covered 100% No deductible
- Prescription drug coverage included



Kaiser Permanente

- Clinical model HMO plan
- Select a Primary Care Physician (PCP)
- Co pay for a PCP visit- \$25
- Co pay for specialist visit -\$50
- Inpatient hospital care \$250 per admission
- \$100 emergency room
- No deductible; Out-of-pocket limit \$3,500 individual/\$9,400 Family

http://my.kp.org/montgomerycollege/



Kaiser Permanente

- Prescription Copayments at The Kaiser Center
 - \$20 generic
 - \$35 preferred brand
 - \$50 non-preferred brand
- Participating Retail
 - \$30 generic
 - \$50 preferred brand
 - \$75 non-preferred brand
- Vision at Kaiser facility benefit included
- Managed Dental benefit included

http://my.kp.org/montgomerycollege/



Kaiser Permanente

 All covered Services must be provided by or arranged for by your Plan Primary Care Physician.

Exceptions

- Emergency Services
- Used for a medical or psychiatric condition, including severe pain, that requires immediate attention to prevent serious jeopardy to your health.

Urgent Care Services

- Various locations in the MD, DC, & VA.
- · 1-800-777-7904 to schedule an appointment.

http://my.kp.org/montgomerycollege/



CIGNA

The Cigna Choice Plan with H.S.A

The Point of Service Plan





CIGNA

- <u>www.cigna.com</u> is a great resource
- www.myCigna.com register for your own account
- Cigna Telehealth Connection
- Go in Network for maximum benefit
- Out of Network benefits also included

"Reasonable and customary charges" are what insurance companies are willing to pay for medical service



CIGNA Point of Service (POS)

- Changed to an Open Access Plus Network
 - No longer need to select a primary care physician
 - No referrals needed to see specialist in-network
 - Preventative care covered in-network ONLY
- Out of Network ~ an indemnity plan (allows you to direct your own health care and visit almost any doctor or hospital you like).



CIGNA POS Costs

In-network	Out- of-network
\$500 Deductible per person applies (hospitalizations, outpatient surgery, imaging, etc.) then 10% coinsurance	\$1,000 per person deductible. 30% coinsurance
\$25 PCP or \$50 specialist office visit copay	Cost share of 70/30 of "reasonable and customary" charges
Out of Pocket Maximum \$4,000/individual or \$8,000/family	Out of Pocket Maximum \$8,000/individual or \$16,000/family
\$150 emergency room or \$50 at urgent care	\$150 emergency room or \$50 at urgent care



CIGNA Choice Fund

- High-deductible health insurance policy (must satisfy deductible first before plan starts paying)
- Plan pays at 90% in-network after deductible is satisfied
 - all medical and Rx costs count towards deductible
- Plan comes with a Health Savings Account (HSA)
 partially funded by MC and can be funded pre-tax by
 employee also



CIGNA Choice Fund Costs

College Funds	Employee Funds (Optional) (Pre-Tax)	High-Deductible Health Plan
\$750 Employee \$1,125 Employee +1 \$1,500 Family	Up to \$3,400 Employee Up to \$7,175 Employee +1 Up to \$6,800 Family	\$1, 600 Employee \$3,200 Employee + 1 \$3,800 Family
Pro-rated for employees beginning after January 1	Age 55 or older – can put in additional \$1,000 pre-tax	



CIGNA Choice Fund

Type of Service	In-Network	Out-Of-Network
Co-Insurance	90%	70%
Total Deductible (shared in and out-of-network)	\$1,600 Employee \$3,200 Employee +1 \$3,800 Family	\$1,600 Employee \$3,200 Employee +1 \$3,800 Family
Calendar Year Out- of-Pocket Maximum (including deductible)	\$4,000 Employee \$6,500 Employee +1 \$8,000 Family	\$8,000 Employee \$13,000 Employee+1 \$16,000 Family
Preventive Care	100%	70%
Prescriptions (after deductible)	10% generics 20% preferred brand 40% non preferred Maximums apply	



CIGNA Choice Fund – More Info

- Roll over money not spent this year for health care expenses for future
- Retirees over 65 may withdraw <u>taxable</u> income from the account with no penalty
- Free Debit Card Issued for Payments





CIGNA Choice Fund Eligibility

- All benefit eligible employees, except:
 - <u>Employees</u> enrolled in the HSA cannot have other health coverage (this includes Medicare Part A and/or B)
 - Those collecting Social Security benefits*

*This rule applies only to the enrolled employee as they are the owner of the health savings account.



POS & HAS Prescription Coverage

- Three-tier plan with a minimum and maximum
 - Generic 10% with a \$10 minimum/\$20 maximum
 - Formulary 20% with \$20 minimum/\$50 maximum
 - Brand 40% with \$40 minimum/\$100 maximum
- "Mail order" incentivized
 - Mail order or retail pick up of 90 day supply at reduced rate
- You are not limited to using CVS retail stores





Vision Plan - EyeMed

- As an EyeMed provider:
 - \$10 Co-pay for Eye Refraction Exam once a year
 - \$150 plan allowance per year; 20% off balance over the \$150
 - Allowance for out-of-network reimbursement
 - Hearing benefit included
 - · www.eyemed.com





Dental Insurance CIGNO PPO

In Network for:

- Discounted rates
- Dentist files claim on your behalf
- No referrals needed

Out of Network:

- Pay dentist and file for reimbursement
- Possible higher cost with no discount





Dental Insurance CIGNO PPO

- Annual maximum is \$2,000/person for preventive/basic/major services
- Separate \$1,000 annual benefit for orthodontia/periodontia
- Progressive benefit
 - Get one cleaning to earn an additional \$100 per year benefit!





CIGNA Dental EPO (DEPO)

- Exclusive Provider Option
 - Choose dentist from network list
 - No referrals required
- No orthodontics
- Annual maximum smaller than other plan



COBRA

- Coverage termination
 - End of final month of employment
- COBRA
 - · Option to continue medical, dental and vision coverage
 - You and those you covered
 - 100% of the cost plus a 2% administration fee



Basic Life Insurance and AD&D

- Term insurance
 - 2x base annual salary up to \$100,000
 - MC pays 75% of premium
 - Guaranteed acceptance if enrolling at hire
 - Additional benefits provided for accidental death or dismemberment





Additional Life Insurance Options

- Optional, spousal and dependent term insurance
- Employee pay-all benefit
- Required to have Basic Life Insurance to participate





Optional Life Insurance

- On Employee only
 - Additional 1, 2 or 3 times salary up to \$300,000
 - Costs varies by age group
 - Guaranteed acceptance if enrolling at hire
 - Increases with age
 - Employee pays all benefit



Spousal Life Insurance

- Spousal life insurance
 - Must have optional life (at least 1x salary) to elect
 - Benefit: \$25,000
 - Costs varies by employee age group
 - Increases with age
 - Guaranteed acceptance if enrolling at hire
 - Beneficiary is employee
 - Employee pays all benefit



Dependent Life Insurance

- Dependent life insurance
 - Must have optional life to elect
 - Benefit: \$5,000
 - Beneficiary is employee
 - Employee pays all benefit



Life Insurance Perks

Extras you are automatically enrolled in when you <u>elect</u> <u>Life Insurance</u> with Securian.

Details of coverage

- · www.LifeBenefits.com/travel
- · www.lifeworks.com

Log in will; password preparation

· www.legacyplanningservice.com





Disability Coverage

- The Standard
- Regular employees are automatically enrolled in shortterm disability after six-month wait
- Elect to enroll in long-term disability coverage through Workday (coverage starts after six months)



Short-term Disability

- Automatically enrolled.
- Six month waiting period.
- Employer pays all benefit.
- Payable for up to 365 days.

Long-term Disability Insurance

- Disability coverage begins after 6 months of employment
- Benefit:
 - 60% of base monthly salary, maximum of \$15,000/mo.
 - Payable after 12 months of total, continuous disability until age 65
- MC pays 75% of premium

*Note: Only available to FTF (not on one-year appt or one semester appt.)



Flexible Spending Accounts

- Save money pre-tax for health and/or dependent care Enroll now (within 1st 31 day period)
 - Health care expenses
 - \$3,200 limit/calendar year
 - Total amount available up-front
 - Dependent care expenses
 - Enroll now
 - \$5,000 limit/calendar year/married filing jointly
 - Only funded amount available



Flexible Spending Accounts

- Limited Flexible Spending Account
 - For CIGNA Choice Fund Participants only!
 - Additional opportunity to shelter tax dollars
 - \$3,200 limit
 - Can only be used for:
 - Vision
 - Dental



Flexible Spending Accounts

- Public Transportation-\$315 per month max
 - Enroll 15 days prior to the beginning of the month in which you intend to participate.
 - Forfeited at termination.
 - Can only be reimbursed what has been funded.
- Parking Account-\$315 per month parking
 - For parking at metro, etc.
 - Note: college parking is already pretax so not eligible



Group Legal Plan

- Coverage for employee, spouse, dependents
 - Includes out of local area
 - Does not include pre-existing situations
 - · Cannot be used for employment grievances or disputes
- 25% discount on customary and usual fees for services not covered in full.
- You will be assigned a legal plan attorney based on your home residence location. If you want to change attorney offices, contact Legal Resources directly.
- Minimum enrollment period of one year.





Group Legal Plan

- The plan covers in full
 - Family issues
 - Estate planning
 - Traffic and criminal violations
 - Real estate purchase
 - Uncontested divorce
 - Landlord tenant issues
 - Unlimited advice for all covered dependents and more



Faculty/Staff Assistance Program

- Compsych offers confidential help with issues such as financial, marital, work, stress, substance abuse, etc.
- Available 24/7 to employees and their immediate family members
- Up to six free counseling sessions
- 844-236-2668 or online at guidanceresources.com
- Use Company ID: MCC to create a login



Qualifying Events throughout the Year

- It is your responsibility to inform HRSTM of life-changing events within 30 days of the event in Workday
- You may then change benefits due to:
 - Marriage
 - Birth, adoption
 - Death
 - Spouse changing job
 - Child reaching maximum age, loss of existing coverage



Retirement Programs

Retirement Programs

(Mandatory Enrollment)



Retirement Options

- Topics to be Covered
- Retirement Plan Options
 - 1. Teachers' Pension System
 - 2. Optional Retirement Plan (ORP)
- Supplemental Retirement and Deferred Compensation
 - 1. 403(b) plans
 - 2. 457 (b) plans



Pension Plans

- Employees are eligible to enroll in the Maryland State Pension Plan and/or the Optional Retirement Plan, depending on your position and/or your certain situation.
- Your enrollment paperwork must be completed on or before your first day of hire.
- You must enroll in a retirement plan here at the College.





Maryland State Retirement and Pension (MSRP)

- Contribute 7% of your salary to your pension yearly
- Deductions taken during the academic year only (20 pays) or all year around (26 pays), depending on your position
- Receive a defined benefit at retirement
- Enrollment Form
- Beneficiary Form
- Proof of birthdate



http://www.youtube.com/watch?v=I_nttjYwW-I



Monthly Spouse Survivor Benefit

- Spousal Survivor Benefit awarded when:
 - Member eligible to retire
 - Or member has 25 years of service at time of death
 - And Spouse is sole beneficiary
- Spouse can receive a monthly benefit in lieu of the lump sum payment



Disability Benefit

- Ordinary after 5 years of eligibility service
- Accidental from first day provided you file within 5 years of accident



Retirement Benefit

Average Final Salary

Service credit

Payment Option you select



MSRP

- New members will become vested after <u>10 years</u> of eligibility service
- What does vesting mean?
 - Once vested, if a member leaves employment for any reason, the member is guaranteed to receive a future benefit at normal retirement age for the service earned before termination



Optional Retirement Program (ORP)

- 7.25% College contribution.
- You contribute nothing.
- 403(b) plan choose vendor (TIAA or Fidelity).
- You bear all investment risk
- Once you choose this plan, you can't go back to the MSRP.
- No vesting schedule; Immediately vested.
- Can contribute to a SRA.
- Must complete retirement paperwork on or before the first day of hire.



Optional Retirement Program (ORP)

- Optional Retirement Plan
 - Invest with TIAA or Fidelity
 - May change vendors during ORP open enrollment that occurs in the Spring
 - Only option if you have ever been enrolled in the ORP in the State of Maryland
 - Same retirement eligibility as the Pension System



Additional Savings Opportunities

- Supplemental Retirement Annuities
- 2024 Maximum contribution per calendar year:
 - · \$23,000 or
 - \$30,500 if age 50 or older



Supplemental Retirement Annuities

- 403(b) & 457(b) Voya, AXA, TIAA and Valic
- Enroll any time
- Minimum contribution is \$10 per pay period
- Can elect both types of accounts
- Deduction is pre-tax and taken only during the academic year
- Loans permitted; up to 50% of balance
- Adjustments to per pay amounts can be made anytime in Workday

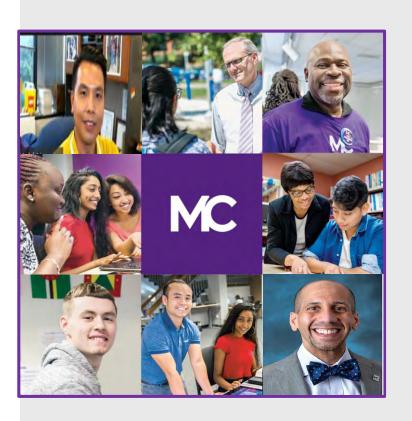




Thank you!



Back at 12:45p.m.



Montgomery College's Participatory Governance Process

Dr. Clevette Ridguard, Governance Director



MC Participatory Governance

Participatory governance is a method of organized and collegial interaction in which faculty, staff, students, and administrators participate in thoughtful deliberation and the decision-making process, leading to recommendations made to the College President, who represents the administration of the College as an agent of the Board of Trustees.

Policy Board of Trustees 11004 December 13,2010 approval

Our Board Policy

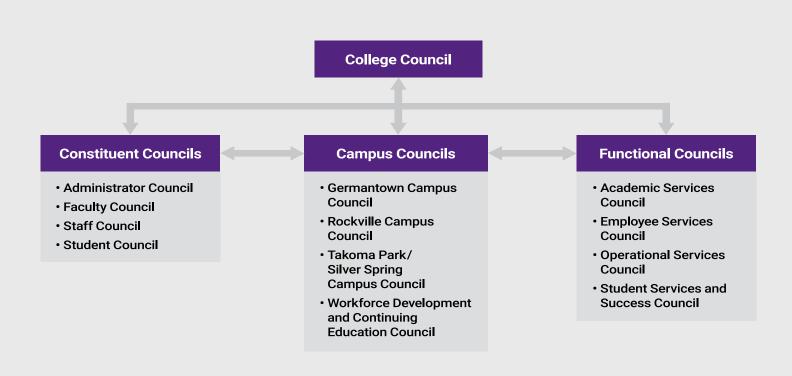
- MC's participatory governance system is based on board policy established in 2010.
- The board's primary responsibility is to govern MC. The board authorized the College's president to develop procedures to implement this policy.
- "Effective governance is achieved in the spirit of cooperation, collaboration, civility, respect, and collegiality and involves all levels of the college including students."



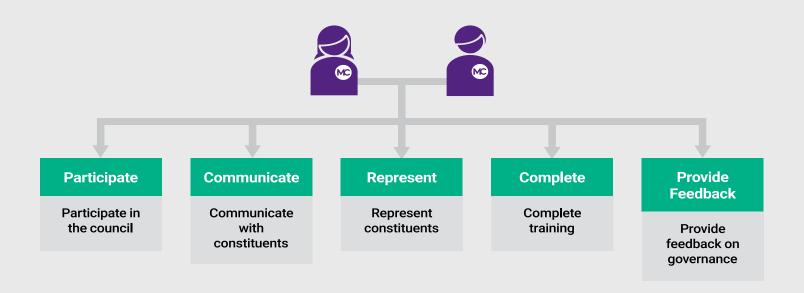
Organization of MC Governance

- How have we operationalized governance at MC?
- What is our organizational structure?

MC Participatory Governance Model



Membership Expectations



Membership Eligibility

Section A: Eligibility

1. Faculty, staff, and administrators who have been employed by the College for a period of at least nine months are eligible to serve on a council.

Section B: Terms

- 1. Faculty, staff, and administrator terms of office will be two years. Their terms will be staggered.
- 2. Student term of office will be one year.

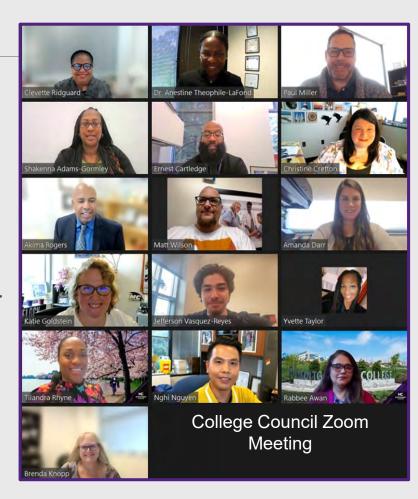
Governance Constitution: Article Four

Participatory Governance Guidelines

- The constitution, handbook, and by-laws provide for the council membership and governance procedures.
- Each council has a chair, vice-chair, and a secretary.
- Councils are populated with all positions from the College.
- Persons can self-nominate or be nominated by others.
 Elections are held during each spring semester.
- Key committees exist within the process
 - Faculty Council-Academic Regulations, Collegewide Curriculum Committee, and Gen Education Committee
 - Staff Council-Staff Enrichment Day Committee

Council Meeting Guidelines

- Come to all meetings prepared to conduct business.
- Follow Robert's Rule of Order.
- Provide an agenda and minutes for each meeting.
- Allow time for constituency concerns.
- Provide a chair's report.
- Allow time for new and old business.
- Use established Zoom guidelines.



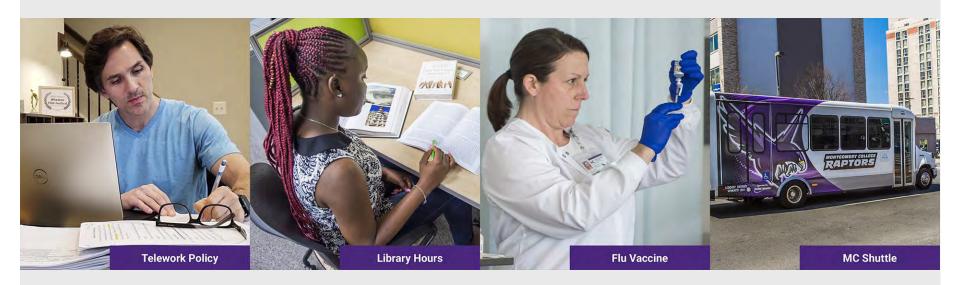
Role of Governance



Governance councils make recommendations, provide feedback, disseminate information, and offer input.



Governance councils do not implement or manage college work. College procedures that involve contractual, governmental or legal requirements are approved and executed by the College's president with oversight by the Board of Trustees. Examples include collective bargaining, legal rights, and federal and state mandates.



Scope of Governance

Governance recommendations should have **group** impact

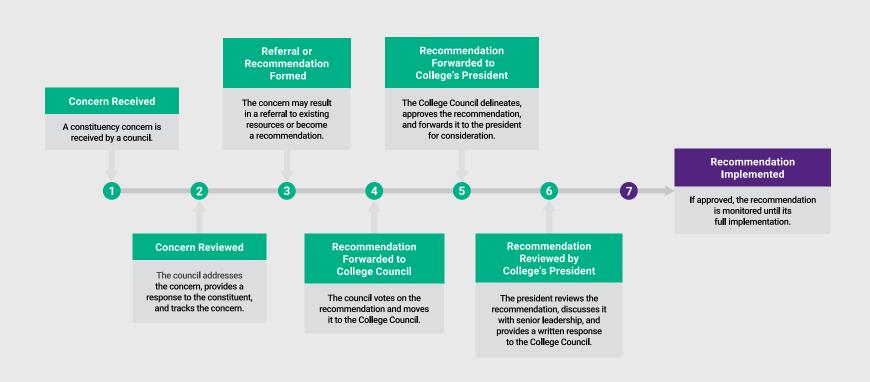
- Individual concerns may be addressed by existing College resources.
- Individual concerns may impact a large group of students or employees.

Pathways to Recommendations/Actions

- How can constituents use governance?
- Is there an issue that needs attention (constituent concern)?
- Do you have a recommendation (advocate for a resolution)?
- How can College leaders utilize governance participation to support decision-making?
 - Do you want to inform or engage stakeholders?
 - If you want to engage, what level of participation are you willing to accept?



Concerns to Recommendations



Recommendation Results

- Include academic learning centers information on all college syllabi.
- Provide tuition benefit wavier for dependent children.
- Develop guidelines for camera use, microphone use, and recordings in an online teaching and learning environment.
- Increase part-time faculty to two positions on all functional councils.
- Add the Director of Public Health, Safety, and Emergency Management to the Operational Services Council.
- Waive application fees for noncredit students moving to credit courses.

Participatory Governance Listens to Constituents

250

Constituency concerns addressed in the previous three years

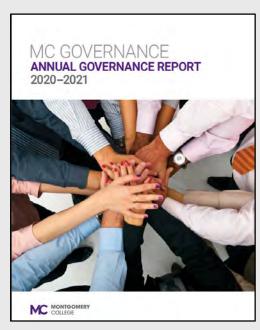
59

Recommendations approved or addressed by the College's president since 2016

Governance Annual Reports



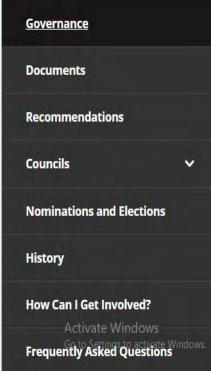




The Annual Reports highlight the goals and accomplishments for the year.

Governance Website





The Promise of Participatory Governance: Service to the College

- Focuses on the mission of the College.
- Seeks to promote mutual success.
- Invites all members of the College community to be heard.
- Keeps constituents informed.
- Shares representative perspectives with leadership.
- Emphasizes communication, collaboration, and civility.
- Ensures that governance is a transparent and evolving process.

MC Governance System



Thank you.



College Ombuds

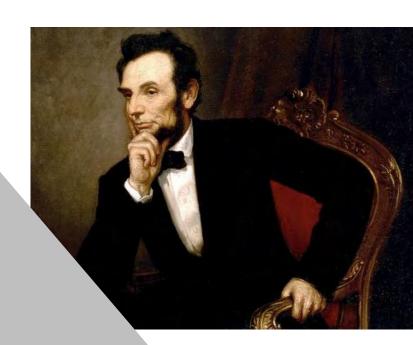
Persuade your neighbors to compromise whenever you can.

- Abraham Lincoln

The average US employee spends

2.8 hours per week dealing with conflict.

25% say avoiding conflictled to absenteeism10% say workplace conflict led to project failure



Menon & Thompson, Harvard Business Review, 2016

Some reasons people work with the Ombuds





- Have witnessed or suspect wrongdoing
- Are considering filing a formal complaint
- Do not know where to bring an issue
- Seek mediation to resolve an interpersonal conflict
- Are experiencing harassment, bullying, or unwanted attention
- Feel unfairly treated, compensated, demoted, etc.
- Need coaching to handle a sensitive issue
- Want a place to safely express their frustration or concern

Why Work with the Ombuds

 Ombuds empower people to address conflicts safely.

Individuals remain in control of the process, while ombude help them consider all angles and generate options.

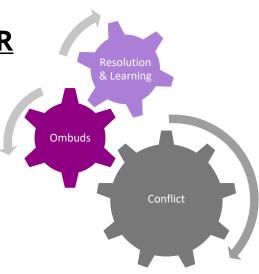
- Ombuds are <u>confidential</u> and <u>informal</u>.

 Strictly private, no records kept, no grievances filed.
- Ombuds are <u>Impartial</u> and <u>independent.</u>

No judgment, no side-taking, no direct oversight, and a line of reporting that compromises the ombuds' ability to keep confidence and be an advocate for a fair process.

<u>Frequently Asked Questions</u>

- Are you truly independent? Don't you work <u>FOR</u> the College?
- How far does your Confidentiality go?
- Can I report for someone else?
- How Do I set up an Appointment?
- What are your hours?
- Do you work with student issues? What about student employees?
- Can you provide training?
- Are you a mandatory reporter?



Ombuds transform conflict into a productive force for individuals and for the College.

Ombuds provide services

For the individual **Confidential & Impartial**

- Active listening
- Conflict Coaching
- Policy clarification
- Mediation
- Shuttle diplomacy
- Option generation
- Resource connection
- Communication training
- Conflict competence training



- Trend data and analysis
- Early alert to problem areas
- Conflict management system cohesion

For the College

- Alternatives to costly litigation
- Increased institutional trust



Billy Struemke, JD, LLM Ombuds

Montgomery College – Rockville Campus Office of the Ombuds 51 Mannakee Street | MK-315G Rockville, MD 20850



Phone/Mobile: 240-595-0924

Email: ombuds@montgomerycollege.edu

Billy.Struemke@montgomerycollege.edu

Hours: M-Thr. 7:30 AM - 6 PM (Third Monday of the Month in exchange for the third Friday)



Getting Paid: An Overview of Payroll Services



Kirsys Nunez Payroll Manager



Payroll Services at MC

- Process payroll for all College employees, including:
 - Timesheets for Hourly Employees
 - Tax Withholding Elections and Tax Payments
 - Payment Elections
 - Annual Tax Statements (Form W-2)

- Oversee processes managed through various Workday Apps for payroll:
 - Pay
 - Time
 - Absence, which includes Time Off

What You are Paid vs. How You are Paid

- Payroll processes all of the different information that other HRSTM teams manage and input into Workday that influences an employee's pay:
 - What you are paid comes from Compensation (hourly rate, annual salary, TSI, one-time payments), Benefits (benefits and retirement elections), Absence (certain extended leaves that may be paid or unpaid like Administrative Leave, FML, Workers Compensation, Disability)
 - How you are paid is the responsibility of Payroll, based the tax withholding elections and payment elections on file



Pay Periods and Pay Date Schedule

- The biweekly pay period end date and our biweekly pay dates alternate every other Friday:
 - The pay period begins on Saturday, lasts for 14 calendar days, and ends on every other Friday
 - We are paid in the arrears every other Friday
- Staff starting today are starting at the beginning of the pay period (first working weekday)
- The first pay date will be the Friday of your 3rd week
- FY24 Pay Period, Pay Date, and Holiday schedule

Employee Types and Pay Types

- Payroll Services supports all College employees, including Staff and Administrators, Full-time and Part-time Faculty, Students, and Casual Temps
- Staff are paid either an hourly rate or an annual salary;
 Facilities and Public Safety staff working between 10:00 pm and 6:30 am are paid an hourly shift differential of \$1.35 per hour
- Administrators are paid an annual salary
- FTF are paid an Academic Pay annual salary
- PTF are paid Period Activity Pay by assignment
- Student Workers and Casual Temps are paid an hourly rate



Understanding Your Pay and Payslips

- Gross pay is the total amount of earnings before statutory withholdings and benefits deductions have been applied
- Net pay is the amount due to you after all statutory withholdings and benefits deductions have been applied
- Some benefits deductions are applied before taxes are calculated (pre-tax) and others are applied after taxes are calculated (post-tax)
- Refer to the <u>Your Pay in Workday Guide</u> for more details about your pay and how to read Payslips in Workday



Exempt vs. Non-Exempt

Exempt

 An exempt employee is not required to be paid overtime pay and is excluded from hourly minimum wage requirements. They receive fixed compensation or a salary for the work they perform.

Non-Exempt

 A non-exempt employee is eligible for overtime pay and hourly wages. They earn an hourly wage and are paid for hours worked.



Timesheets for Hourly Employees and Timesheet Due Dates

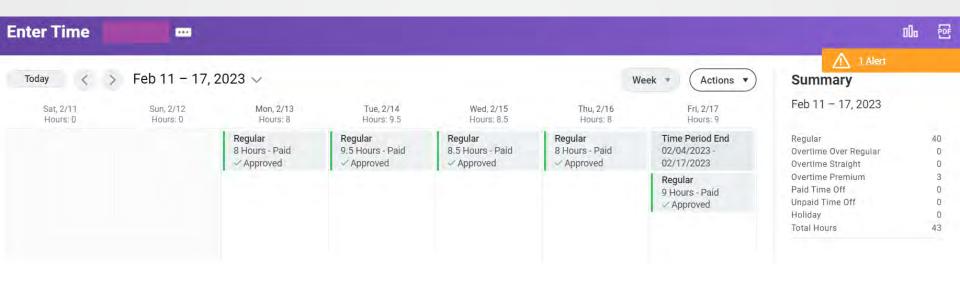
- All hourly (non-exempt) employees must report all hours worked to be paid on time
- Timesheets are due every other Saturday at noon (the Saturday after the close of the pay period on Friday)
 - Most hourly employees working during the day will use standard time entry: total hours per day
 - Facilities and Public Safety employees will use shift differential time entry: two (2) In/Out entries Saturday-Thursday, three (3) In/Out entries on Fridays





Standard Timesheet Entry: Total Hours

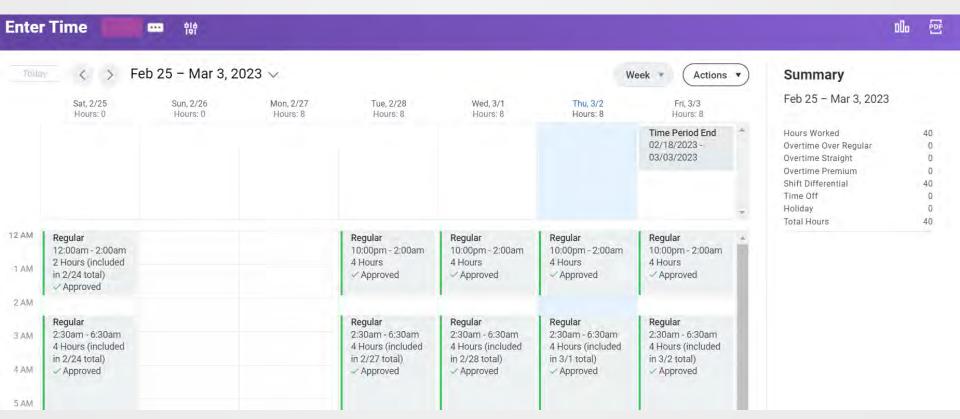
 Enter all hours worked and the system will calculate any overtime hours





Shift Differential Timesheet Entry: In/Out Entries

 Enter all hours worked and the system will calculate any overtime and shift differential hours



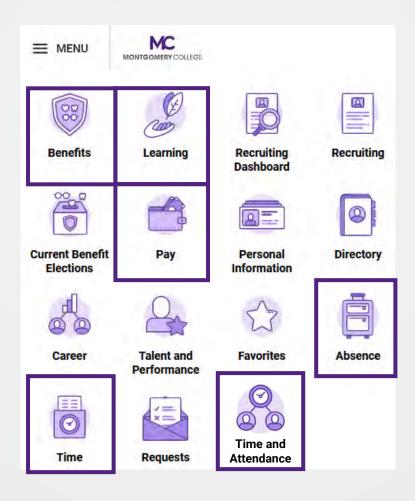


Time Off Requests

- All employees must request Time Off hours through the Absence app:
 - <u>Time Off</u> is for short-term absences, like Annual TO, Sick TO, Personal TO, etc.
 - <u>Leave</u> is for long-term absences, like FML, Disability, Workers Comp, etc.
- All Time Off must be approved for hourly employees to be transferred to the timesheet or pay will be delayed

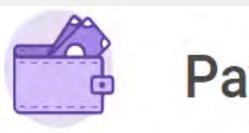


Workday Payroll Services Applications



Pay App

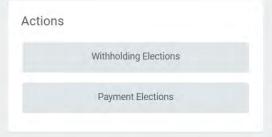
- Actions: Withholding Elections, Payment Elections, including DD for payroll and expenses
- View: Payslips, My Tax Documents, including electronic delivery



Click me!



Pay



View		
	Payslips	
	My Tax Documents	



Time App

- Enter Time: This Week, Last Week, Select Week
- View: My Schedule, My Time Off, Time Off Balance





Time

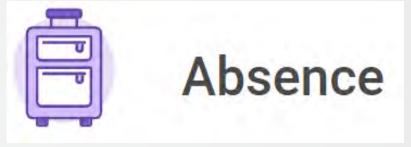


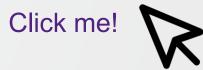
iew		
	My Schedule	
	My Time Off	
	Time Off Balance	
	Time Off Balance	



Absence App

- Request: Request Absence,
 Correct My Absence,
 Request Return from Leave of Absence
- View: My Absence, Absence Balance
- Available Balance as of Today







Absence App

Request Absence Correct My Absence Absence Balance Request Return from Leave of Absence Available Balance as of Today Does not include future absence requests 95.48 Hours - Annual Time Off Plan 14 Hours - Personal Time Off Plan

79.92 Hours - Sick Time Off

Absence

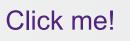


Time and Absence App for Managers

 Tasks and Reports to help supervisors manage Time and Absences for direct reports



Time and Absence







Important Reminders

- Enter time properly based on your employee type (standard or In/Out)
- Make sure to follow timesheet deadlines, for time submission (employees) and approval (supervisors)
- Make sure to enter (employees) and approve (supervisors) Time Off in a timely manner unapproved Time Off for hourly employees will not transfer to the timesheet
- Check your Payslip regularly to ensure your tax and payment elections are correct, as well as your other deductions – Workday retro is always looking back to check changes and all errors will be corrected



Garnishments, Support Orders, and IRS Lock Letters

- Sometimes the College receives written documentation from government agencies regarding instructions to set up statutory deductions for garnishments or support orders
- We also get instructions from the IRS regarding mandatory Federal withholding instructions, known as lock letters, where employers are instructed to "lock" the maximum Federal withholding deductions until further notice
- We cannot cancel the deduction(s) until we receive documentation from the issuing agency instructing us to cancel them

Fraudulent Activity on your Pay

- If you do not receive your check within 10 business days, and if your check has been confirmed as cashed or deposited by someone other than you, then you must report the fraud to HRSTM who will coordinate with Office of Business Services (OBS) and the College's financial institution for restitution.
- You will need to complete an affidavit for the College's bank, confirming that you did not receive, cash, or deposit the check. Replacement checks will not be processed until a full investigation is completed by our financial institution and the funds are deemed fraudulently cashed by the bank. Montgomery College cannot reissue payment until the bank authorizes us to do so. This process can take up to 45 business days.



Fraudulent Activity on your Pay

- If your paycheck was deposited into your bank account before you were informed about fraudulent activity on your account, then you must report the fraud to your financial institution for restitution.
- We cannot reissue payment until we receive the original deposit back. This process can vary from bank to bank, but typically is settled in no more than 3 business days.
- As a reminder, having direct deposit is a safe, proven, and confidential method of receiving a payment. It takes much less time to resolve issues involving bad accounts or fraud than with live checks.



Overpayments

- Employees are responsible for repaying any salary overpayments; the most efficient way to do this is through payroll to ensure efficient taxation and YTD earnings adjustments
- Overpayments caught and corrected in the tax year discovered can be paid back at the <u>net</u> amount paid, not including taxes that were deducted and paid, and the W2 can be processed correctly and on time
- Overpayments discovered after the tax year in question will require paying the <u>gross</u> amount paid, including taxes with the exception of FICA, and the W2 typically cannot be corrected



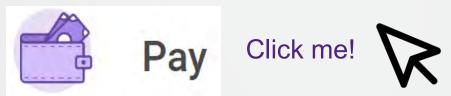
Taxable Tuition Benefits

- After 6 months of employment, employees are eligible for Education Assistance Program (EAP) benefits, to include tuition up to the applicable UMD in-state full-time undergraduate and graduate rates
- Employees must pay taxes on all tuition in excess of the IRS tax-free maximum of \$5,250
- Taxable income for EAP is processed quarterly
- EAP benefits are based on the <u>fiscal year (July-June)</u> and IRS taxable income is based on the <u>calendar year</u> (<u>January-December</u>); be mindful of when you submit your EAP for tuition payments and how it will affect your taxable income

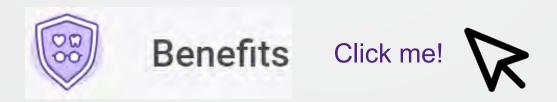


Annual Tax Statements

- We highly encourage employees to elect to receive their annual tax statements electronically
 - Form W2 is managed in the Pay app



Form 1095 is managed in the Benefits app





Payroll Resources for Employees

- Required Workday training for all employees, accessible in the Workday Learning App
 - 1. Video: Core Concepts (1 hour)
 - 2. Self-Directed Course: Enter Time (3 minutes)
 - 3. Self-Directed Course: Request Time Off/Absence/Leave (5 minutes)
- Payslip Guide and detailed FAQs on Payroll page on HRSTM website
- HRSTM and Payroll job aids on Workday Training Page



Contact Payroll Services

- We are here to help! Our business hours are Monday-Friday, 8:30 am to 5:00 pm
 - Kirsys Nunez, Payroll Services Manager
 - Minnie Muchai, Payroll Specialist II
 - Tong Zhao, Payroll Specialist II
- Call the HR Help Desk at 240-567-5353
- Email HR Help Desk for general questions: <u>HRSTM@montgomerycollege.edu</u>
- Email Payroll Services Team for more specific issues and concerns: <u>Payroll@montgomerycollege.edu</u>



Thank You! Questions? Comments?



Managing Work-Life Balance: Programs to Support Our Employees



Teresa Natera Human Resources Specialist

Managing Life in the Workplace

Time Off

- Sick
- Annual
- Advanced Sick
- Personal
- Absence
- FML
- Short-Term Disability
- Long-Term Disability

- Risk Management
 - ADA Accommodations
 - Drug and Alcohol Abuse
 Prevention Program
 - Ergonomic Assessments
 - HIPAA
 - Worker's Compensation





FML: Family Medical Leave

	Eligibility	Benefits	
•	12 months continuous service directly preceding leave	 Up to 12 weeks (480 unpaid job-protection Birth, adoption, or fos 	for:
•	1,250 hours during preceding 12 month period	 placement of a child; Employee's own serious health condition; Care for parent, spouse or child with serious health condition 	
		 Intermittent or continual Military FMLA – up to weeks of unpaid job p 	26



Short-term Disability (STD)

- 100% employer paid benefit
- Six month waiting period
- Must use all previously accrued sick time off
- Benefit based on years of service:
 - 6 mo. 3 yrs. = 50%
 - 3 yrs. 10 yrs. = 60%
 - \cdot 10+ yrs. = 80%



Long-term Disability (LTD) Insurance

- Optional benefit
- 6 month waiting period
- Benefit 60 % of pay
- Payable after 12 months (365 days) of disability



American with Disabilities Act (ADA)

- The college provides reasonable accommodations to employees with disabilities
- Employees may request an accommodation by completing the ADA Accommodation Request form available on the HRSTM website.
- Rowena D'Souza is ADA Coordinator for Faculty and Staff. rowena.dsouza@montgomerycollege.edu





Ergonomics

Ergonomics --- is the science of fitting the <u>task to the</u> <u>person</u> NOT <u>forcing the person to fit the task.</u>



Ergonomics help employees be more comfortable at work, reduce stress and injury caused by incorrect positioning and repetitive tasks.

Goal is to prevent injury

Prevention of serious conditions that can arise from poor ergonomics such as headaches, migraines, back pain/injury, and musculoskeletal disorders (carpal tunnel, tendinitis, rotator cuff injury, etc.)





Request an Ergonomic Assessment

- Visit Human Resources and Strategic Talent management (<u>HRSTM</u>) Forms
- Complete the online <u>Ergonomics Assessment</u> <u>Request Form</u>
- Submit to: <u>adaaccommodations@montgomerycollege.edu</u>
- Link to ADA Accommodation Request Form –
- https://info.montgomerycollege.edu/offices/humanresources/ada-acommodations.html#requestform



American with Disabilities Act (ADA)

Emergency Evacuation Plan

For help developing a plan contact:

Michael Harting, Emergency
Management & Outreach Coordinator
240-567-9204
michael.harting@montgomerycollege.edu





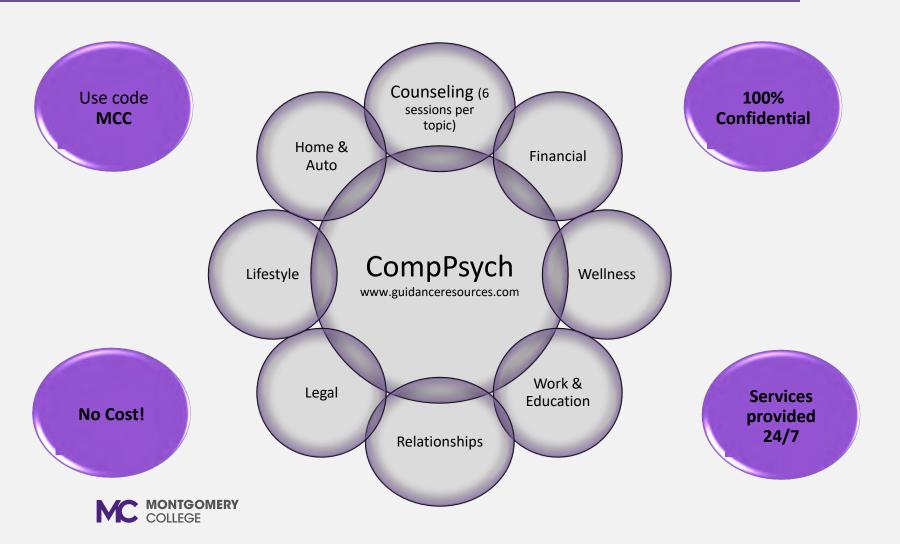
Policy 31005: Drug and Alcohol Abuse Prevention

- Read the Policy
- 2. Know the consequences of violating the policy
- 3. No smoking and no drugs or alcohol on campus.
- No open containers of alcohol in your vehicle if parked on college property.
- 5. Help is available through the FSAP.





MC Cares



HIPAA

Health Insurance Portability and Accountability Act

The college protects employee's health information.

If you feel your health information has been compromised contact the HIPAA Privacy Official

Rowena D'Souza/HIPAA Privacy Official – rowena.dsouza@montgomerycollege.edu



Worker's Compensation

- Get the care you need.
- Accidents/illnesses must be reported to Public Safety as soon as possible. This is important to generate a claim number for the incident.

The employee is free to seek treatment with the provider of their choice and be paid 66 % of pay for time lost from work

If the employee uses an in-network (CORVEL) doctor they receive 100% of pay for lost time due to the work injury/illness.



Contact Information

Human Resources & Strategic Talent Management (HRSTM)

(240) 567-5353

hrstm@montgomerycollege.edu

Rowena D'Souza

Risk Management/HIPPA Privacy

Official & ADA Coordinator for Faculty (240) 931-8645

and Staff (240) 567-5370

rowena.dsouza@montgomerycollege.

edu

Teresa Natera

HR Leave Specialist II

teresa.natera@montgomerycollege.edu





Public Safety, Health & Emergency Management







Adam Reid
Director of Public Safety, Health, and Emergency Management
Michael Harting
Emergency Management and Outreach Coordinator



Public Safety, Health & Emergency Management



Public Safety

- 240-567-3333
- On all three (3) campuses, and off-campus buildings
- Protection of College community, first aid, emergency assistance, and more.



Emergency Management

College prevention, preparedness, and response to emergency incidents or situations that impact our day to day operations.



Public Heath

Work to promote a healthy and safe environment for all members of the College community.



MC Emergency Stations

Throughout each campus, you will find emergency stations like what you see to the right. Generally, these stations will include an emergency phone, a fire extinguisher, a Bleeding Control kit, and an Automated External Defibrillator (AED).

Emergency messages will scroll across message boards

like those below. The same messages will be found on your MC-issued computer and TV screen.







MC Alert

MCAlert

Sign Up ☑ for text and email messages in the event of Montgomery College delays, closures, or emergencies.



New phone or email address? **Update your Alert account**now.



College Operations – Inclement Weather



Code/Level: Green

The College is open and all campuses/locations are open.



Code/Level: Yellow

The College is open and campuses/locations are open. Some specified onsite operations/instruction/services may be limited or impacted. (Such as snow, hail, power failure).





College Operations – Inclement Weather

0

Code/Level: Orange

The College is open for operations, but all campuses and locations (i.e. physical locations) are closed. Operations are limited to remote instructions/services/work. (Such as hurricane, tornado, network failure/disruption).



R

Code/Level: Red

The College is closed. All onsite and remote operations/instruction/services are suspended. (Such as severe weather, state of emergency, major health crisis).



Parking and Transportation

Parking on Campus

- Obtain a parking permit to park on campus and other College properties
- Log in to the <u>parking portal</u> to obtain a permit
- Pay a citation or appeal a citation in the parking portal

Transportation

- MC Shuttle between campuses (M-F)
- Student ID is required for the MC shuttle
- Students can take the Ride-On buses free of charge – 24 hours a day, 7 days a week with an ID sticker valid for the current session







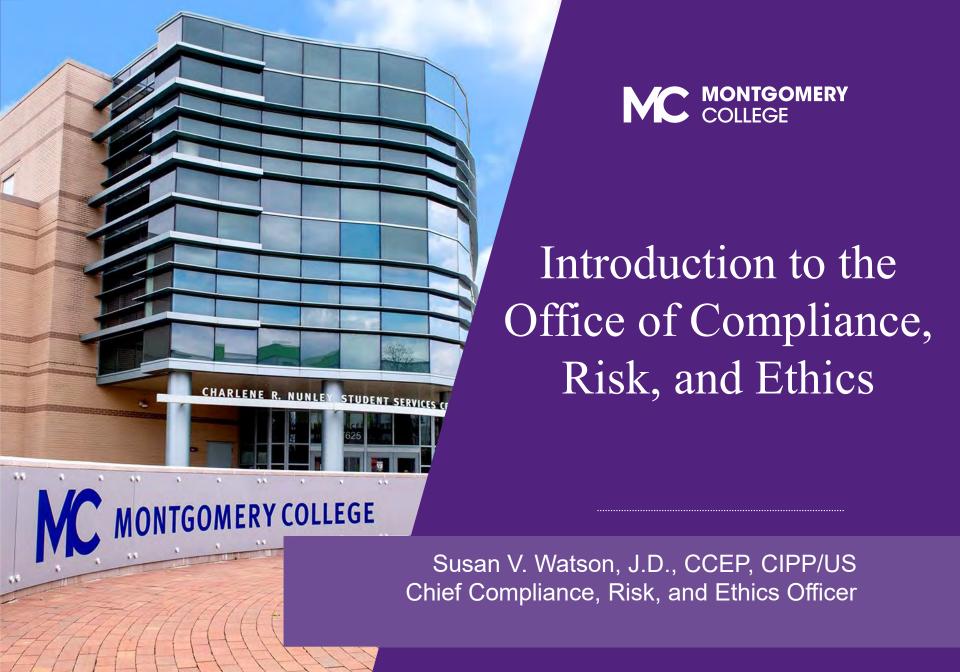


Public Safety, Health & Emergency Management



https://www.montgomerycollege.edu/offices/public-safety-health-emergency-management/index.html

240-567-3333







Objectives

You will learn:

- Who is on OCRE's team
- Why compliance offices exist in higher education
- What work OCRE does
 - Responsibilities in OCRE's portfolio
 - FY24 Plans





MC **MONTGOMERY** COLLEGE

The OCRE Team



Kristen Roe Director of ADA Compliance & Title IX Coordinator



Susan V. Watson Chief Compliance, Risk, and Ethics Officer



Jasmine Ikard Deputy Title IX Coordinator & Investigator



Sarah Martin Senior Compliance 175 Specialist/Investigator



Maria Adams Compliance Specialist



Debra (Debbie) Bouyer **Compliance Specialist**



Rosa Trigo **Executive Assistant**



Compliance

Compliance means...following a rule or order.

Compliance means...adhering to a rule, such as a policy, standard, specification, or law.

Regulatory compliance means...when an organization follows state, federal, and international laws and regulations relevant to its operations.



Making the Case for Compliance in Colleges and Universities

- The number of federal requirements applying to higher education has increased 56% from 1997 to 2012.⁽¹⁾
- This is the age of enforcement; schools found to be in violation of the law risk severe fines and loss of reputation.

(1) Recalibrating Regulation of Colleges and Universities: Report of the Task Force on Federal Regulation of Higher Education, February 2015.





What Do Compliance Offices Do?

- Conduct training
- Write and implement policy
- Communicate and inform
- Identify compliance risks
- Monitor compliance risks
- Help mitigate compliance risks
- Escalate risks to senior management when warranted
- Encourage compliant and ethical tone at the top and messaging in the middle
- Encourage rewarding compliant and ethical behavior in employees





What Don't Compliance Offices Do?

- Interpret laws, regulations, or College policies and procedures
- Own the responsibility to fix compliance risks
- The actual nuts and bolts of doing the work to be compliant throughout the College
- Fail to disclose information that could harm the institution
- Ignore or hide problems





MONTGOMERY COLLEGE



Compliance Disclosures

Disclosure of information to students and employees is mandated by many federal laws and regulations.

In maintaining MC's long-held commitment to full compliance with all applicable laws and regulations, disclosures are provided as follows:

Student disclosures are sent to student email accounts from the NeedtoKnow@montgomerycollege.edu

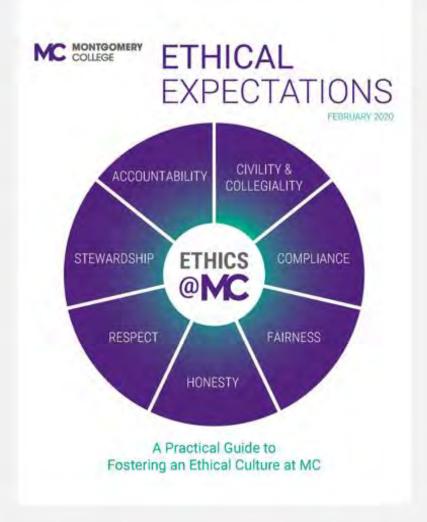
Employee disclosures are sent to employee email accounts from the Compliance@montgomerycollege.edu





Ethical Expectations

Code of Ethics and Employee Conduct Policy and Procedure 31000





Ethical Expectations

Conflict of Interest Policy and Procedure 31003

Code of Ethics and Employee Conduct Disclose a Conflict of Interest **Ethical Expectations Reporting Concerns Roadmap for Addressing** Concerns **Training and Resources**



Purpose: This form may be submitted to discount your actual, perceived, or petimetal conflict of imment in secondary work and included and included and included and conflict of Comparative Hole, and Ethical will provide an assessment to guide you or wived any powers. If prepared to guide you or wived any powers, if prepared the submitted powers and the submitted and the submitted that submitted powers make "Other 2" Submitted the lover you arranged to conflict the supervision of your or a family elevation story, any business relationship to the provide and the submitted of responsibility or a family elevation story and business relationship with temperature of many elevation story, (b) provides goods of services to MC, of (o) that seeks to do its interest and or additionary working a proposal in an AFP(9)? Family Members Working Together at MC. By you sent in the seams are as of department as a family interriber of have you been involved in the family, support of the york of a resolution of your family working at MC? Giffs or Favors. Here you go are endougual or on period of your department; or a family member accepted gratiales, grits, or as services for an entity) who does business with or seeks to do business with the College? Outside Jobst-Affectives. Are you a full-time MC employee sets periodicates in a you consider an an outside activity that may metitate a business relationship with the College? By you work for or provide community our standard of the College? By you work for or provide community that may release to the College? The your sork for or provide community and may be a College? The your work for or provide community and may be a College? The your work for or provide community and may be a College? The your work for or provide community and may be a college? The your work for or provide community and may be a college? The your work for or provide community and standard or the College in the College is the college? The or College Resources. On the College Resources.	which cutage of the cutatata or new a scorb according to the cutatata or new according to the cutatatata or new according to the cutatatatatatatatatatatatatatatatatatata
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Here's you (as an individual or on behalf of your department) or a family member accepted grassimes, grits, or is prospected for an entity) who from bosiness with or sweets to do business with the College? Outside Jobst-Mcthvister Are you a full-time MC employee sino participation in a job, consisting work, or enterprenounal venture extend MC employees (full-time, part-time, temporary), do you participate in an outside activity that may missing with distinction during your exhibition denth MCP to your consider admitted involve College ventures in distinction during your exhibition of other is business relationship with this College? Do you work for or provide community services to any lendination is service of from a third of their participation of their or foolings. Resources Do you use—or expect to use in the invincesistic future—any College resources in the performance of any set of their participation that is relevant to the subsettion you are disclosing and which magnit assets the College conflict (if one emits). For example, where applicable, you should identify the nature of the outside jub or activity, frequency of that activity, the nature of your College responsibilities involve to the future of your College responsibilities involve as they reside to the futures or other outside activity. Find as passable	e of MCT Fo
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Interest, affirm that the information provided here is true and complishe to the least of my knowledge. I have read on onlygations under College Pulicy and Procedure 31003 — Certific of Interest, and will comply with any conditions of College to manage, reduce, or eliminate conflicts of Interest or conflicts of committees it, will subort in a updated dis	t in place by
if my croumstances change. I understand that failure to compty with P&P 31003 and/or making failes or malesding result in discolinary action up to and including termination.	



Conflict of Interest Disclosure Form

New Disclosure

Follow Up

Print

Statement of Purpose

Montgomery College (MC) advances its mission when members of the College forge connections outside the College. These connections can be as scholars, artists, consultants, participants in research ventures, and in other capacities relating to their professional expertise. MC encourages the development of such connections but also recognizes these positive interactions can create an occasion for real, potential, or perceived conflicts of interest and commitment. These conflicts of interest and commitment may negatively impact the individual as well as the institution. In accordance with College Policy and Procedure 31003—Conflict of Interest, submit this form to disclose your actual, perceived, or potential conflict of interest.

After you complete your disclosure and before you exit the form, the EthicsPoint system will assign a unique code to you called a report key. **Keep your report key in a safe place**. After five to six business days, follow up on your submission for feedback or questions. Select the **Follow Up** option and use your report key to check the status of your disclosure. The Office of Compliance, Risk, and Ethics will provide a response to guide you to best manage or avoid any conflicts, if present. Contact ethics@montgomerycollege.edu or 240-567-7396 with any questions.

Items marked with a diamond ◆ are required fields.

Your Information Only the person with the actual, perceived, or potential conflict of interest should complete this form. If you are attempting to complete this form on behalf of someone else, please contact the Office of Name & Employee Information Compliance, Risk, and Ethics at ethics@montgomerycollege.edu for guidance. Prefix First Name M.I. Last Name Select One ◆ Montgomery College (MC) Job Title MC ID Number MC Email Address MC Phone Number Include the area code, extension, and/or dialing codes if Format: username@domain.com applicable. Supervisor's Name Employee Type Select One MC Division Select One

Acknowledgments	
Acknowledgments	 Acknowledgment By submitting this Conflict of Interest Disclosure Form, I hereby affirm that the information provided here is true and complete to the best of my knowledge. I will submit an updated disclosure promptly, if my circumstances change. Important Reminder: After you submit this form, you will be assigned a unique code called a "report key" by the system. Keep your report key in a safe place. Use your report key to check for feedback or questions from the Office of Compliance, Risk, and Ethics.
File Unload	^
File Upload File Upload	Please upload any documents that are relevant to this disclosure. After you have selected your file, click the "Add File" button. You will need to wait until the file count changes before submitting the form. Select a file File Description Add File Reset file uploads Files Uploaded: 0 Space Remaining: 100 MB Max File Size: 50 MB
Follow Up	^
Follow Up	After you submit this disclosure you will be issued a 12-digit Report Key. Use your report key to check for feedback or questions from the Office of Compliance, Risk, and Ethics (OCRE). Follow Up will allow you to: Upload/attach documents to your disclosure submission Respond to follow-up questions/comments from OCRE Provide additional information, ask questions, or receive guidance Obtain the status of or final decision regarding your disclosure
Password	Create a password to access the Follow Up functionality of this report. • Password • Re-Enter Password (Passwords must be at least four(4) characters in length.)

Location	
Location	MC Location Select One MC Office or Department
Conflict of Interest	^
Type of Conflict of Interest	 Please select a type of disclosure and provide information relevant to your actual, perceived, or potential conflict of interest. You will be contacted through the EthicsPoint system after your request has been reviewed—and possibly during the review, if more information is needed—so remember to save your report key and keep it in a safe place.
	What type of disclosure do you wish to make? Select One Business Relationships I (or my relative) have a business/financial interest in an entity that has (or is seeking) a contractual relationship with MC.
	Gifts or Favors I (or one of my relatives) have been offered a gift or favor by someone who does business with or seeks to do business with MC.
	Outside Activities I participate in a non-MC activity or organization that sometimes requires my attention during my MC workday.
	 Outside Jobs I have another job or earn income from another employer besides MC. This category includes self-employment or businesses you own or run.
	 Relationship with Minor Student's Parent I teach or academically coach an MC student under the age of eighteen and have a relationship with that student's parent or guardian.
	 Relatives Working Together at MC I have a relative who currently works at MC about whom I am required to report my relationship under College Policy and Procedure 31003, or I may be involved in hiring/managing a relative for MC.
	Teaching Relatives I am a faculty member, and a relative is registered for one of my classes or wishes to do so.
	Other Provide any information that is relevant to the situation you are disclosing and might assist the College in managing the conflict (if one exists). Please be as specific as possible. At the end of the form, you may upload and attach documents.
Previously Reported	Have you previously disclosed this actual, perceived, or potential conflict of interest to Montgomery College? Yes No Unsure Select One



EthicsPoint Confidential Reporting Line

Reporting Concerns

Employees are encouraged to talk with their management regarding their concerns. Employees also have the option to share concerns of any nature to a confidential reporting line. Montgomery College uses the Ethics Point reporting line, which is a confidential and anonymous third-party reporting line.

- EthicsPoint toll-free number: 844-572-2198
- EthicsPoint online reporting: MontgomeryCollege Ethicspoint ☑

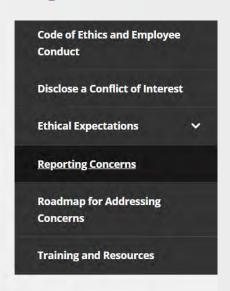
All employees are expected to report violations of the Code of Ethics and Employee Standards of Conduct. Reporting violations is an important aspect of upholding the Code of Ethics. Prompt reporting of misconduct allows the College to act quickly to address potential issues.

Even if you are not certain that misconduct has occurred, please report the concern without delay. The appropriate office will look into the matter and determine whether misconduct did in fact occur. For more information regarding your options for reporting, please consult the **Roadmap for Employees to Address Issues**.

The enforcement of the Code of Ethics and Employee Standards of Conduct is achieved through the existing policies and procedures that govern the operations of the College. Violations of the Code of Ethics and Employee Standards of Conduct will be disciplined as specified in the associated policy and procedure.

What protections exist for making a report?

The College is committed to protecting individuals from interference with reporting wrongdoing and from retaliation for making a report in good faith. No individual who in good faith reports a suspected violation shall thereby suffer harassment, retaliation, or adverse employment, academic, or educational consequence. For more information, please consult Montgomery College's Policy 61008–Reporting Suspected Acts of Wrongdoing.



More Information

Office of Compliance, Risk, and Ethics

Employee and Labor Relations

Student Complaint Resolution



OCRE Investigations





Roadmap for Employees to Address Concerns

EthicsPoint Reporting Line

844-572-2198 www.montgomerycollege. ethicspoint.com





Contact the Office of Compliance, Risk, and Ethics with any questions.

https://www.montgomerycollege.edu/offices/compliance-riskethics/

compliance@montgomerycollege.edu

240.567.7396





Back at 2:45 p.m.



Information Technology Resources & Safety for Great Teaching and Working





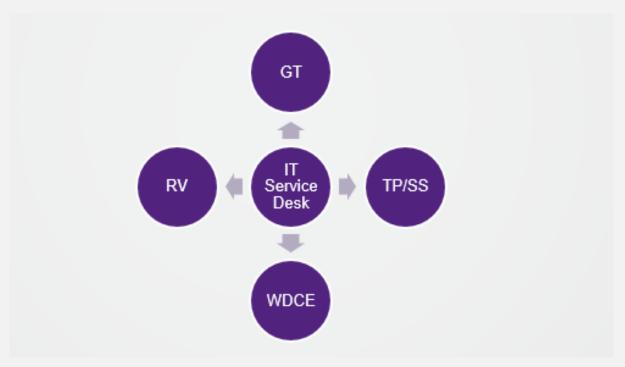


Chris Cusic
IT Campus Manager
Annie Shane
Cyber Defense Analyst II

OIT: IT Service Desk & IT Campus Support

IT Service Desk

Your central point of contact for IT help, service, and support





IT Service Desk

Your central point of contact for IT help, service, and support

- by phone call: 240-567-7222
- Email: <u>itservicedesk@montgomerycollege.edu</u>
- Live Chat: <u>IT Service Desk</u>
- IT Self-Service portal





Support Hours

Hours of operations can be found on OIT home page

IT Service Desk Faculty and Staff

- Monday Thursday 7:30 a.m. – 8:00 p.m.
- Friday 7:30 a.m.5:00 p.m.
- Saturday 8:00
 a.m. 4:30 p.m.

IT Campus Support

- Monday –
 Thursday 7:30
 a.m. 9:30 p.m.
- Friday 7:30 a.m.– 5:00 p.m.

IT Service Desk Students

• 24x7x365



Points of Contact – IT Campus Managers







GERMANTOWN

Andrew Scheppler

Phone: 240-567-3098

Office Location: HS-016

TAKOMA PARK/SILVER SPRING

Youssef Halli

Phone: 240-567-3958

Office Location: ST-318

ROCKVILLE

Chris Cusic

Phone: 240-567-7863

Office Location: SC-162A

Accessing – OIT Website

Step 1 – Search using keyword "OIT" or "Information Technology" on the Montgomery College home page

Step 2 – Select the <u>Information</u>
<u>Technology home page</u>

Step 3 – Explore Services, Forms, Security and Standards, Projects and News, and Contact Us





MyMC ID and M#

- 1. Your MyMC ID is the login username that you use to login to the MyMC Portal. If you do not remember your MyMC ID, you can use the "Find Your MyMC ID" link on the MyMC login page to retrieve it.
- 2. Your M# is a 9 digit number beginning with the letter "M" followed by 8 numeric characters. The M# is also referred to as the College ID, Student ID, or MC ID.
- If you are a new employee, your M# can be found on your College employment offer letter. The M# can be found on your Montgomery College ID card located above the barcode.



College Email Address

Faculty and Staff: The format for your college email address is

"firstname.lastname"@montgomerycollege.edu

- 1) Login to MyMC portal then click on E-mail i
- 2) The user name format is MyMCID@montgomerycollege.edu



For example – ccusic1@montgomerycollege.edu
Password – Your college email password and your MyMC password are the same



OIT: IT Service Desk & IT Campus Support





Acceptable Use of Technology (AUP) Policy

Defines what is acceptable use of MC information technology resources, i.e., computer and network

More information may be found here:

https://www.montgomerycolleg e.edu/_documents/policies-andprocedures/66001-acceptableuse-of-informationtechnology.pdf

User responsibilities

- Protect your passwords
- Use resources for College business and mission
- Protect confidential information
- Respect other's privacy; not harass, threaten or harm specific individuals through electronic communications

College responsibilities

- Adhere to industry standards and other best practices to provide adequate access to computer and telephone resources
- Protect IT resources
- Take reasonable steps to protect confidential information
- Ensure system backup





Safe Computing Habits

Create a strong password



- Safeguard you password!
- NEVER use the same password for multiple accounts
- Use a Password Manager (vault) to store account passwords
- Montgomery College IT will NEVER ask for your password





Are you logging in to Montgomery College Production ADFS?

- Montgomery College
- Rockville, MD, US
- ⊙ 2:10 PM
- * jsmitty99





Two-Factor Authentication (2FA)

- 2FA adds a second level of security during the login process
- Helps prevent anyone other than you from accessing systems
- Use your mobile device cell phone or tablet to "Approve" logins
- Visit 2FA website for more info and FAQs

https://info.montgomerycollege.edu/offices/information-technology/it-security/2fa.html





Phishing Awareness

Phishing is a fraudulent email based attack disguised as a legitimate communication



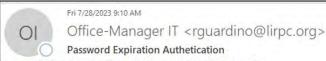


Phishing is a social engineering attack

- Goal is to trick you into responding they prey upon your emotions
 - ✓ Fear "Account Suspension", "Update immediately"
 - ✓ Curiosity
 - ✓ Reward "fill out this survey, receive a \$5 gift card"



Phishing email example



To John.jones@montgomerycollege.edu



Password Expiration - Authentication Service

Hi User,

Password for your account will expire today. Please follow the link to update your account password.

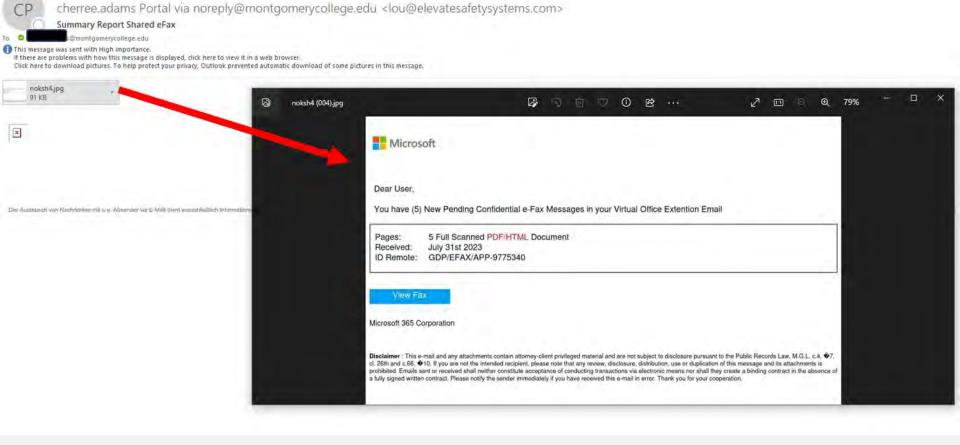
Keep same Password

https://b8c9dabvtg3h4.tsh2c.ru

Support Service Desk Microsoft



Phishing email example



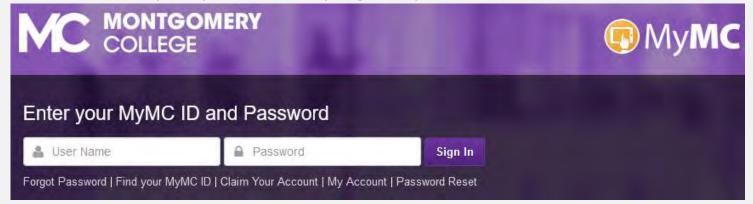


Mon 7/31/2023 2:55 PM

Phishing Consequences

Do not give up your password in a Phishing email

- Clicking on a malicious link may lead to a Malware download Ransomware
- Attacker with your password may log into MyMC and view personal/financial information
- Attacker with your password may log into your MS 365 email account

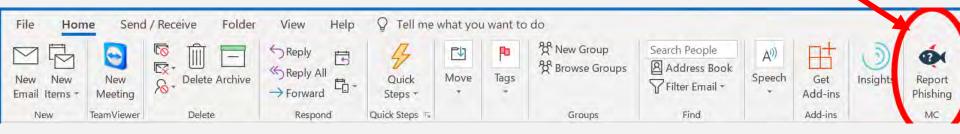




Phishing Solution

- Take a Pause if it reads phishy, it probably is phishy
- REPORT the suspicious email using the Report Phishing button located on the Outlook toolbar
- IT Security will analyze the reported email
 - Safe (not malicious) reported emails are returned with an explanation
 - Malicious not returned; IT Security will block the sender and links







Phishing Solution

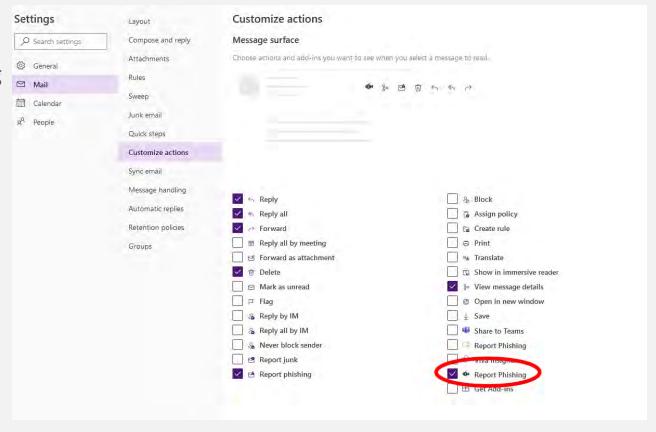
To select the Report phishing button while using Outlook on the Web (OWA)

Go to:

Settings > View Outlook settings > Mail > Customize Actions

Select:

Report Phishing box



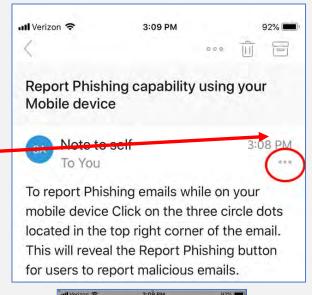


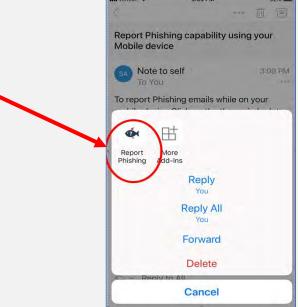
Phishing Solution

Reporting is also available using Outlook on a **mobile device**

1. Click on the three circle dots

2. Select the Report Phishing button to report







Phishing Awareness – Simulated Phishing Exercises

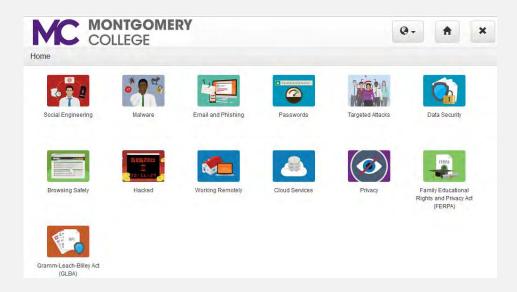
- IT sends simulated phishing emails periodically
- Purpose
 - To educate employees on how to spot and REPORT suspicious emails
 - Please err on the side of caution and always REPORT
- IT will provide feedback on the scenario results with tips to assist in identifying a phish





Data Security@MC Training

- Training is mandatory
- Provides employees the necessary tools and knowledge to protect your MyMC data and College business data





IT and Data Security







Claim Your Account



Chris Cusic
IT Campus Manager
Thomas Varghese
IT Client Services Manager

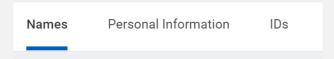
First Step - Find your MyMC ID in Workday

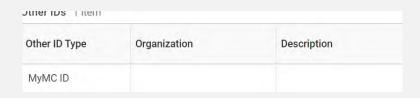
- View Profile in Workday
- Left purple panel scroll down to Personal

- Find IDs
- Look for MyMC ID











2nd Step - Access MyMC to Claim Account

- Access MyMC from main College page
- Claim Your Account

 Follow instructions to claim your account



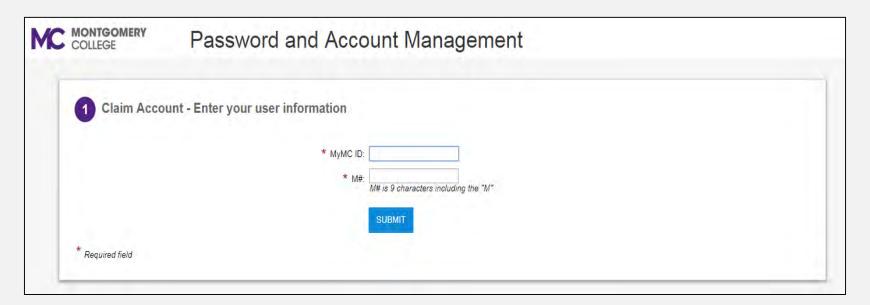




3rd step - Password and Account Management

Enter your MyMC ID

- Enter M#
- Click Submit





4th step - Password and Account Management

Enter your MyMC ID

Password and Account Management	MC MONTGOMERY COLLEGE	
Login Please enter your MyMC ID: NEXT		
<u>iFly</u> ∤ Classic		
NEXT		



Last step - Set-up Security Questions and Password











Breakout

Faculty – S108	Staff – S102
4:15 pm – 4:45 pm	4:15 pm – 4:45 pm
Academic Pay, Performance Evaluation, & Paid-time Off Rosalee Law, HR Manager	Badge distribution Questions Looking Ahead: Preview of Next Session,
4:45 pm – 5:00 pm Badge distribution	Thursday, January 11, 2024 Carla Ammerman
Looking Ahead: Preview of Next Sessions Tom Cantu Monique Davis	
Badge distribution Looking Ahead: Preview of Next Sessions	



Academic Pay, Performance Evaluation, & Paid Time Off







Rosalee Law
HRIS and Data Management Manager

Academic Pay – How It Works

- Academic Pay Types
- Term Appointment Types
- Performance Review and Process
- Paid Time Off



Academic Pay Types

Equivalent Semester Hour (ESH)

• 30 ESH per academic year

Alternate ESH

Non-instructional assignments

Overload

- Pay for ESH above 30 ESH
- Paid in Spring semester

Deferred Pay





During AY – Base Salary

- 30 Equivalent Semester Hour (ESH) per academic year for base pay with no more than 20 ESH in any given semester
- Instructional and Non-Instructional workload counts toward ESH limit
- Anything worked during Winter session counts toward Spring ESH limit
- 36 max for academic year (30 ESH at reg (base pay), 6 ESH Overload rate)



During AY – Overload Pay

- If FTF work over 30 ESH (Fall, Winter and Spring combined), they get paid overload during the Spring Semester (NOT earlier). 6 ESH is the MAX.
- Per ESH rates for 23/24 AY are:
 - \$1,567 for less than six years of consecutive service as a full-time faculty
 - \$1,733 for six or more years of consecutive service as a full-time faculty
- Overload pay is paid through period activity pay



Deferred Pay Program (DPP)

- DPP is an option for FTF to have salary paid over 12-months (26 paychecks) instead of the default 10month (20 paycheck) pay structure.
- A portion of the 10-month pay is deferred until later to cover the 6 summer pays.
- Must be elected BEFORE the beginning of the Academic Year.
- DPP is cancelled if FTF go on any leave of absence during the AY. The full DPP balance to date will be paid out, less statutory withholdings, and your DPP deductions will end for the remainder for the AY.

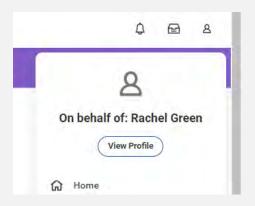


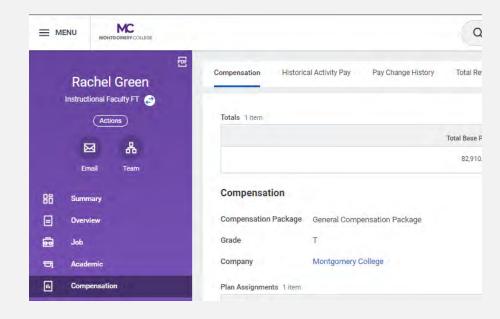
How to view your base salary in Workday

When you log in to Workday, click on your picture or person icon in the upper right corner. Click on View Profile.

Click on **Compensation** on the left and then under the **Compensation tab** on the top is where you will see your current base salary.



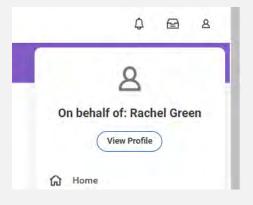


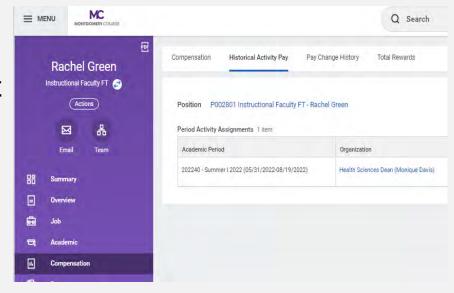


How to view details on your Overload pay

When you log in to Workday, click on your picture or person icon in the upper right corner. Click on View Profile.

Click on **Compensation** on the left. If it's during the Spring Semester, you will be able to see it under the **Current Activity Pay**. If its after the semester has ended, you will be able to see it under the **Historical Activity Pay** tab.







Summer Pay

- Max allowed is 12 ESH.
- First 9 ESH are paid at individual per ESH rate (take their most recent academic base salary and divide it by 40).
- Anything worked over 9 up to 12 gets paid at the most recent overload rate.



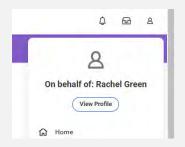
How to view details on your Summer pay

When you log in to Workday, click on your picture or person icon in the upper right corner. Click on View Profile.

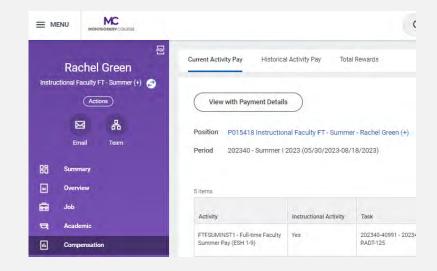
Under your name on the left, click on double arrows to pick the Summer position.

Click on **Compensation** on the left. If it's during the Summer, you will be able to see it under the **Current Activity Pay**. If it's after Summer has ended, please contact HR help desk to get previous Summer details.









Type of Term Appointments and Performance Reviews

1-Year Term Appointment

- Annual review due Feb. 15
- Appointment notice March 1

2nd 1 Year Term Appointment

- Annual review due Feb 15
- Appointment notice March 1

3rd 1 Year Term Appointment

- Annual review due Feb 15
- Appointment notice March 1

3 Year Term Appointment

- Review Year 1 and Year 2 due May 15 – Year 2
- Appointment notice December
 15 Year 3





Type of Term Appointments and Performance Reviews

7 Year Rolling Term

- Review in Year 5 due April1
- Appointment notice April 15

8 Year Rolling Term

- Review in 5th academic year due April 1
- Appointment notice April 15

Note: Faculty appointed in January will begin employment on an 18-month contract and follow the same evaluation schedule as those on a one-year contract





Faculty Performance Review Process

- Dean initiates
 performance review
 based on appointment
 type
- Full-time faculty member receives an in-box item in Workday to complete performance review
- Full-time faculty member submits review to dean
- Dean and faculty member meet to discuss review
- Faculty member and dean acknowledges review





Paid Time Off

- Sick Time Off Receive a front load of 80 hours beginning of academic year
 - During the Summer, if you work 3-6 ESH you are eligible for an additional 8 hours of sick added to your frontload
 - During the Summer, if you work over 6 ESH you are eligible for an additional 16 hours of sick added to your frontload
- Can carry over amount not used to following year

Amount will be prorated if hire date is after the beginning of the academic year



Paid Time Off

- Personal Time Off Receive a front load of 24 hours beginning of academic year
- Use or lose only 1 day can be carried over to Summer
- Recess Time Off (Counselors only) Receive a front load based on years of service
 - 1-3 years 88 hours
 - 4-15 years 120 hours
 - 15+ years 152 hours
- Use or lose only 1 day can be carried over to Summer

Amount will be prorated if hire date is after the beginning of the academic year



Paid Time Off

- Bereavement Time Off 3 days
- Civic/Court Time Off
- Time Off for Professional Meetings
- Borrowed Sick Time Off
- Sabbatical Leave 14 semesters needed before application



Academic Pay – How it Works

Thank You! Questions? Comments?



Looking Ahead: Preview of Programs this Week

Tom Cantu Instructional Designer





