

# Student Technical Guide for Examity Live Proctoring

## Equipment & System Requirements

- Desktop, laptop computer (with macOS X 10.5 or Windows Vista)
  - Hardware not supported:
    - Mobile devices
    - Linux or Chrome OS
    - Virtual Machines
    - Tablets, Chromebooks or iPads including:
      - Apple Airbooks
      - Microsoft Surface (Surface RT)
- Functional built-in or external microphone, speakers and webcam (no cell phones)
- ONLY use Google Chrome or Mozilla Firefox with pop-up blocker disabled
- Open Examity in a new tab after clicking the link in Blackboard
  - If a new tab does not open, right-click on the link and select “Open in a new tab”
  - You cannot be in private, incognito or full-screen mode
- Use of multiple monitors is not supported (disable or unplug additional monitors)
- RAM availability of **at least 90%**
- Internet Speeds (recommended minimums)
  - Download speed—2 MBPS and Upload speed—2 MBPS
  - Hotspots and tethering not supported
  - [Test your internet speed](#) if you are not sure
- Uninstall or disable all other extensions, pop-up blockers and ad blockers except for the Examity tool
- Check for installed/enabled extensions in your browser by selecting Settings, then Extensions



## Checking and Troubleshooting your System & Equipment

### Test your system BEFORE you begin an exam!

1. Confirm you are:
  - Using Google Chrome or Mozilla Firefox and have turned off pop-up blockers
  - Not using a tablet, smartphone, virtual machine or Chromebook, Surface or Airbook
2. Disable all extensions except Examity
  - In Chrome, click on the puzzle symbol after the address bar and choose Manage Extensions
    - All installed extensions will appear. Toggle off any extensions that are on
  - In Firefox, click on the menu symbol in the top right corner and choose Add-Ons
    - Click Extensions on the left side menu
    - All installed extension will appear. Toggle off any extensions that are on
3. Go to <https://prod.examity.com/systemcheck/check.aspx>
  - **Do not** create an account on Examity to test your equipment
4. At the Systems Check window, a systems check will automatically run on your equipment
  - If all components are “Ready”, you can take your exam
  - If components are not, **BEFORE** scheduling your exam contact :
    - Examity Support
      - By email [support@examity.com](mailto:support@examity.com)
      - By phone at 855-392-6489
    - MC Assessment Centers ([AcademicTesting@montgomerycollege.edu](mailto:AcademicTesting@montgomerycollege.edu))

